

# SECTION AV

## AUDIO, VISUAL, NAVIGATION & TELEPHONE SYSTEM

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## PRECAUTIONS

< SERVICE INFORMATION >

# SERVICE INFORMATION

## PRECAUTIONS

### Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

INFOID:0000000001704647

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the SR and SB section of this Service Manual.

#### **WARNING:**

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SR section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

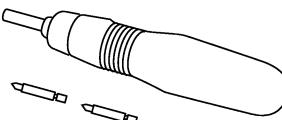
## PREPARATION

< SERVICE INFORMATION >

### PREPARATION

#### Commercial Service Tool

INFOID:0000000001704648

Tool name	Description
Power tool	 Loosening bolts and nuts PBIC0191E

A

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AV

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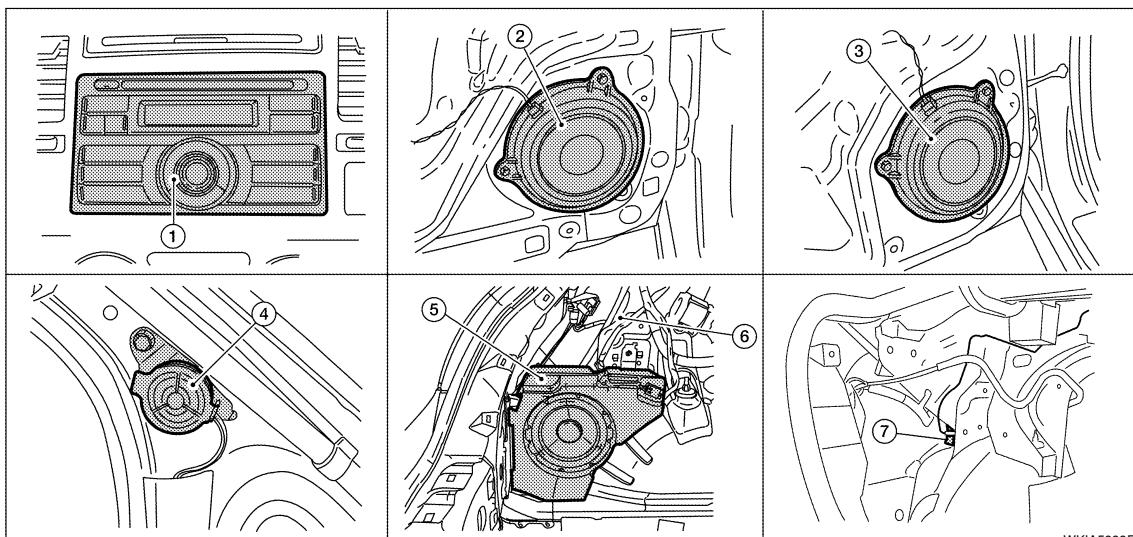
# AUDIO

< SERVICE INFORMATION >

## AUDIO

### Component Parts Location

INFOID:0000000001704649



WKIA5999E

1. Audio unit M43, M44, M45
2. Front door speaker LH D12, RH D112
3. Rear door speaker LH D207, RH D307
4. Tweeter LH M46, RH M47 (view with front pillar garnish removed)
5. Subwoofer B29 (premium system) [view with luggage side lower finisher (LH) removed]
6. Satellite radio tuner B30, B31 (hatchback - if equipped) [view with luggage side lower finisher (LH) removed]
7. Satellite radio tuner B30, B31 (sedan - if equipped) (view with trunk side finisher LH removed)

### System Description

INFOID:0000000001704650

#### BASE SYSTEM

Refer to Owner's Manual for audio system operating instructions.

Power is supplied at all times

- through 20A fuse (No. 27, located in the fuse and fusible link box)
- to audio unit terminal 19.

With the ignition switch in the ACC or ON position, power is supplied

- through 10A fuse (No. 20, located in the fuse and fusible link box)
- to audio unit terminal 7.

Ground is supplied through the case of the audio unit.

Then audio signals are supplied

- through audio unit terminals 2, 3, 4, 5, 11, 12, 13 and 14
- to terminals + and - of front door speaker LH and RH and
- to terminals + and - of rear door speaker LH and RH.

#### MID LEVEL AND PREMIUM SYSTEM

Refer to Owner's Manual for audio system operating instructions.

Power is supplied at all times

- through 20A fuse (No. 27, located in the fuse and fusible link box)
- to audio unit terminal 19 and
- to subwoofer terminal 1 (with premium system).

With the ignition switch in the ACC or ON position, power is supplied

- through 10A fuse (No. 20, located in the fuse and fusible link box)
- to audio unit terminal 7.

Ground is supplied through the case of the audio unit.

Ground is also supplied

## AUDIO

### < SERVICE INFORMATION >

- to audio unit terminal 21 (with premium system)
- through body grounds M57 and M61 and
- to subwoofer terminal 3 (with premium system)
- through body grounds B7 and B19.

A

Then audio signals are supplied

- through audio unit terminals 2, 3, 4, 5, 11, 12, 13, and 14
- to terminals + and - of front door speaker LH and RH and
- to terminals + and - of tweeter LH and RH and
- to terminals + and - of rear door speaker LH and RH and
- to terminals 2 and 6 of subwoofer (with premium system).

B

C

### Steering Wheel Audio Control Switches (with Bluetooth)

When one of steering wheel audio control switches is pushed, the resistance in steering switch circuit changes depending on which button is pushed.

D

### Satellite Radio Tuner (Pre-wiring)

The satellite radio tuner pre-wiring allows connection of a satellite radio tuner.

E

Power is supplied at all times

- through 20A fuse (No. 27, located in the fuse and fusible link box)
- to satellite radio tuner pre-wiring terminal 32.

F

With the ignition switch in the ACC or ON position, power is supplied

- through 10A fuse (No. 20, located in the fuse and fusible link box)
- to satellite radio tuner pre-wiring terminal 36.

G

Then audio signals are supplied

- through satellite radio tuner pre-wiring terminals 21, 22, 23 and 24
- to audio unit terminals 41, 42, 43 and 44.

H

### Satellite Radio Tuner (Factory Installed)

Power is supplied at all times

I

- through 20A fuse (No. 27, located in the fuse and fusible link box)
- to satellite radio tuner terminal 32.

With the ignition switch in the ACC or ON position, power is supplied

J

- through 10A fuse (No. 20, located in the fuse and fusible link box)
- to satellite radio tuner terminal 36.

Ground is supplied through the case of the satellite radio tuner.

K

Then audio signals are supplied

- through satellite radio tuner terminals 21, 22, 23 and 24
- to audio unit terminals 41, 42, 43 and 44.

L

Ground is supplied through the case of the satellite radio tuner.

M

### SPEED SENSITIVE VOLUME SYSTEM (MID LEVEL AND PREMIUM SYSTEM)

Volume level of this system goes up and down automatically in proportion to the vehicle speed. The control level can be selected by the customer. Refer to Owner's Manual for operating instructions.

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P

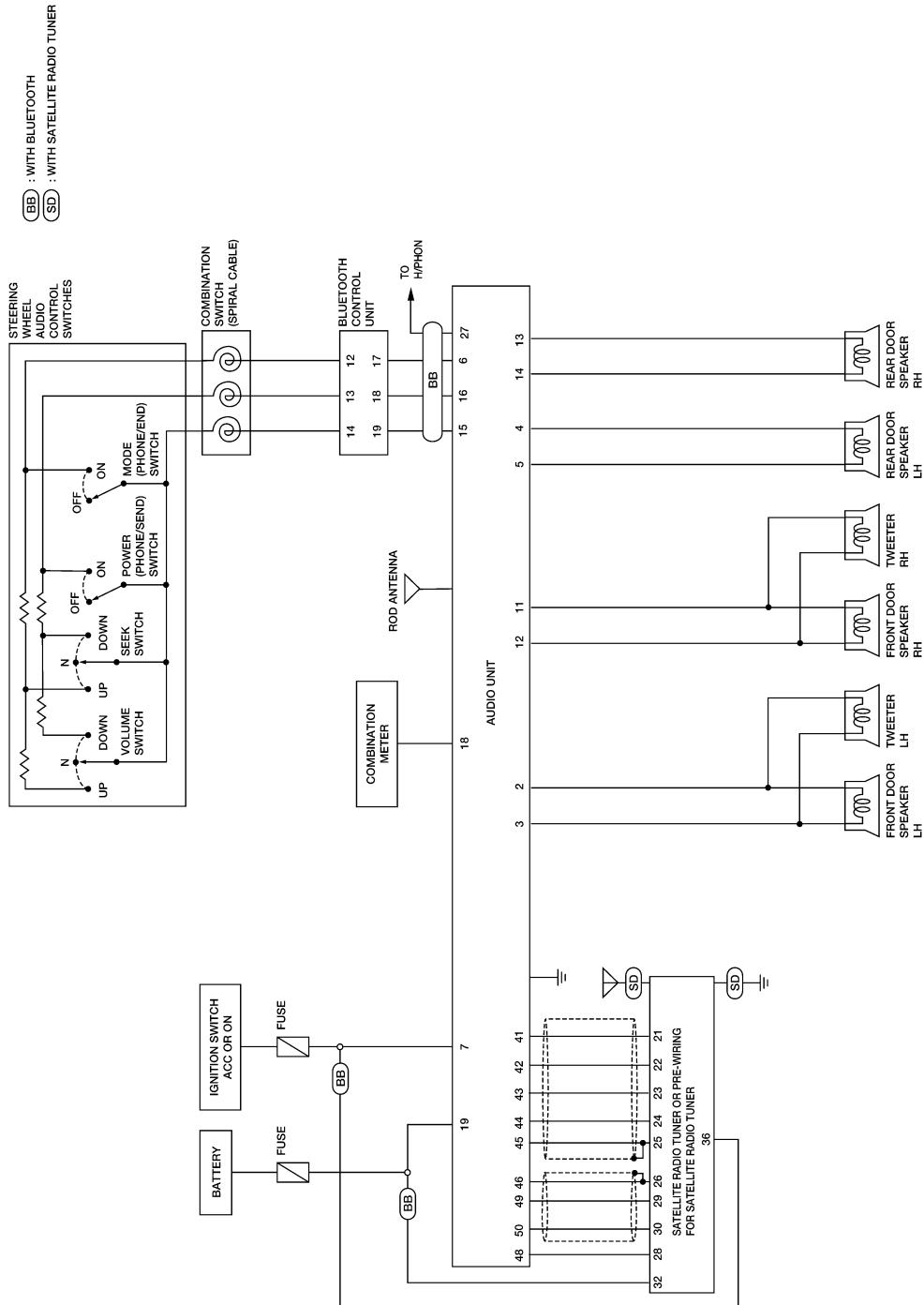
# AUDIO

< SERVICE INFORMATION >

## Schematic

INFOID:000000001704651

### MID LEVEL SYSTEM

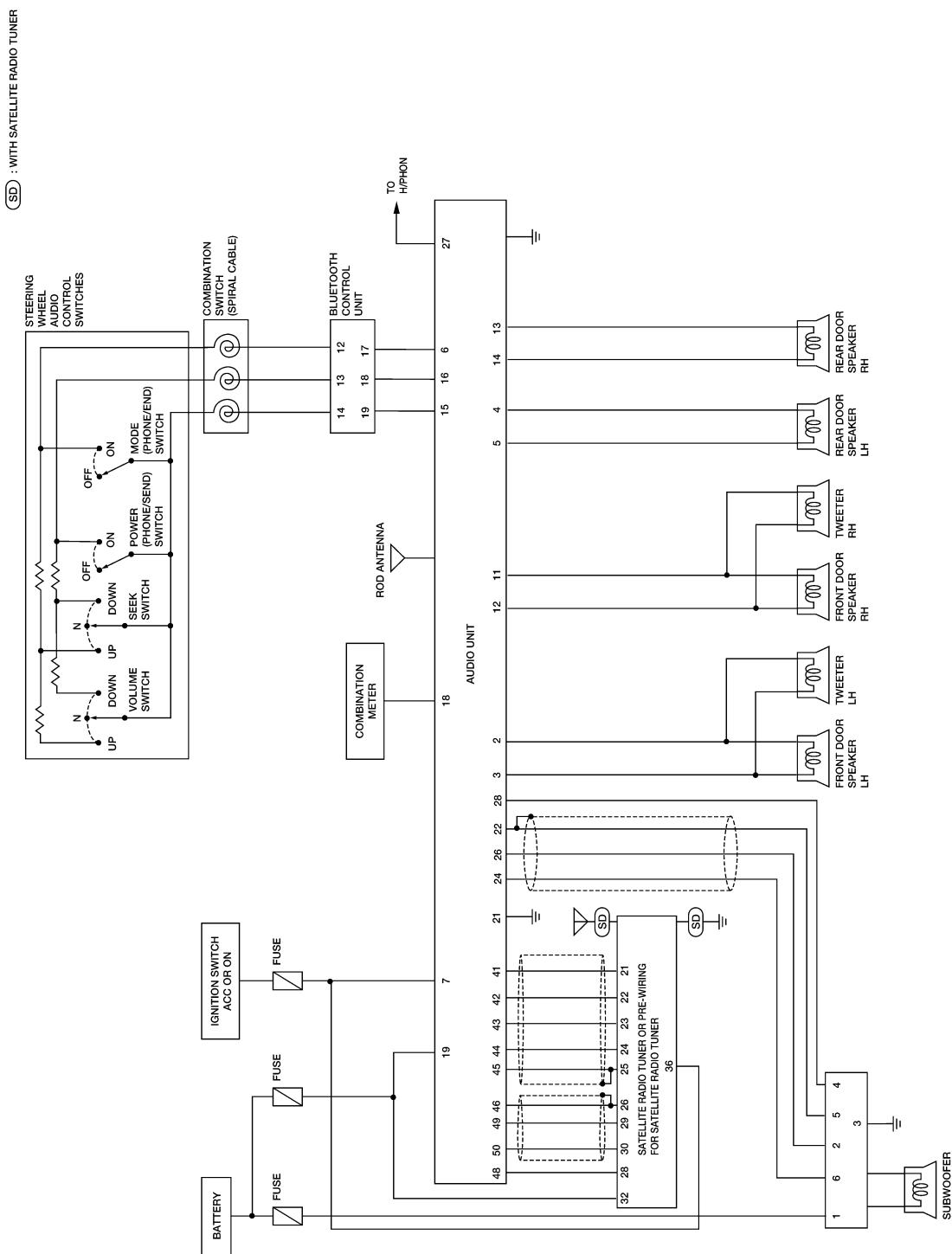


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# AUDIO

< SERVICE INFORMATION >

PREMIUM SYSTEM



# AUDIO

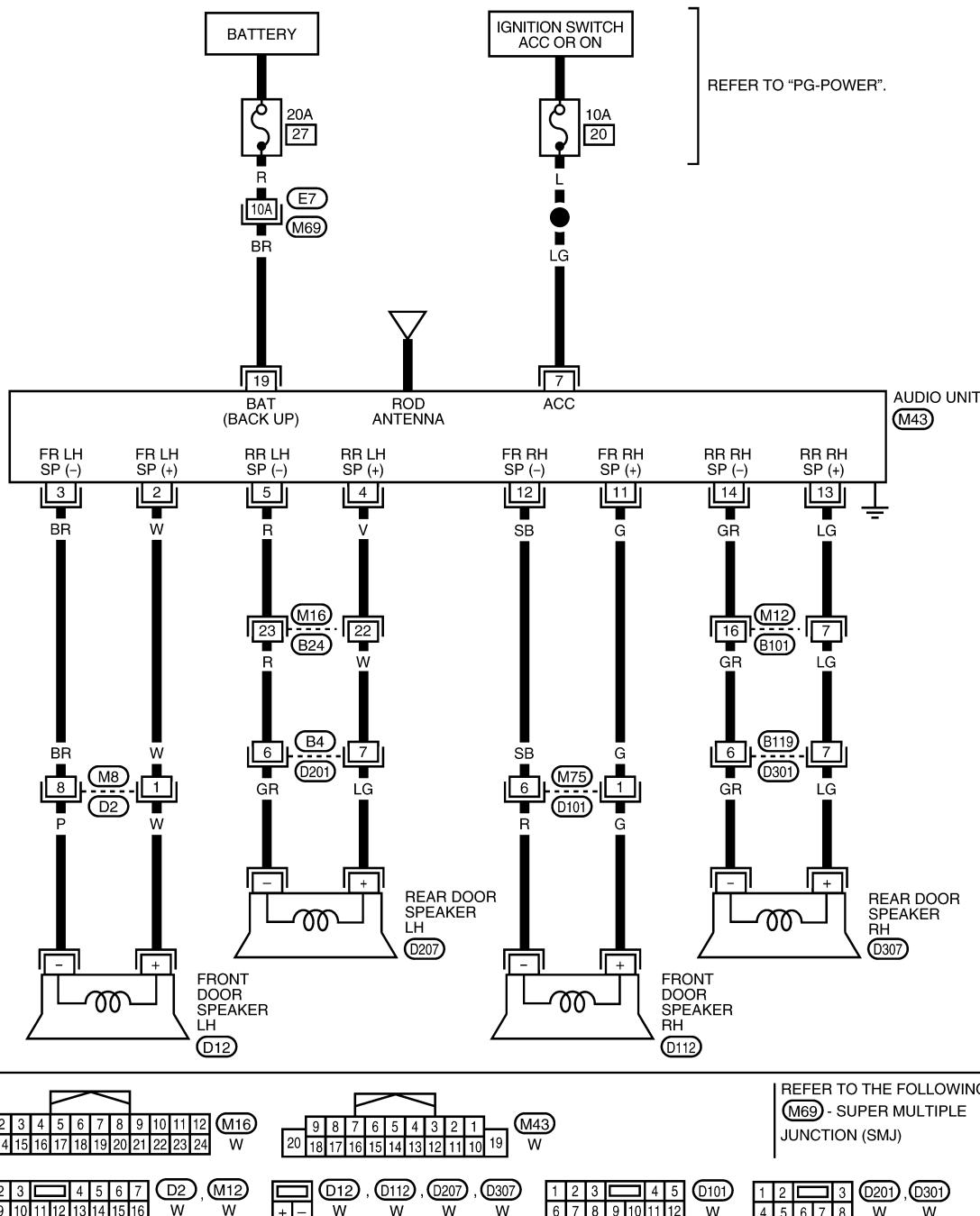
< SERVICE INFORMATION >

## Wiring Diagram - AUDIO -

INFOID:000000001704652

### BASE SYSTEM

### AV-AUDIO-01



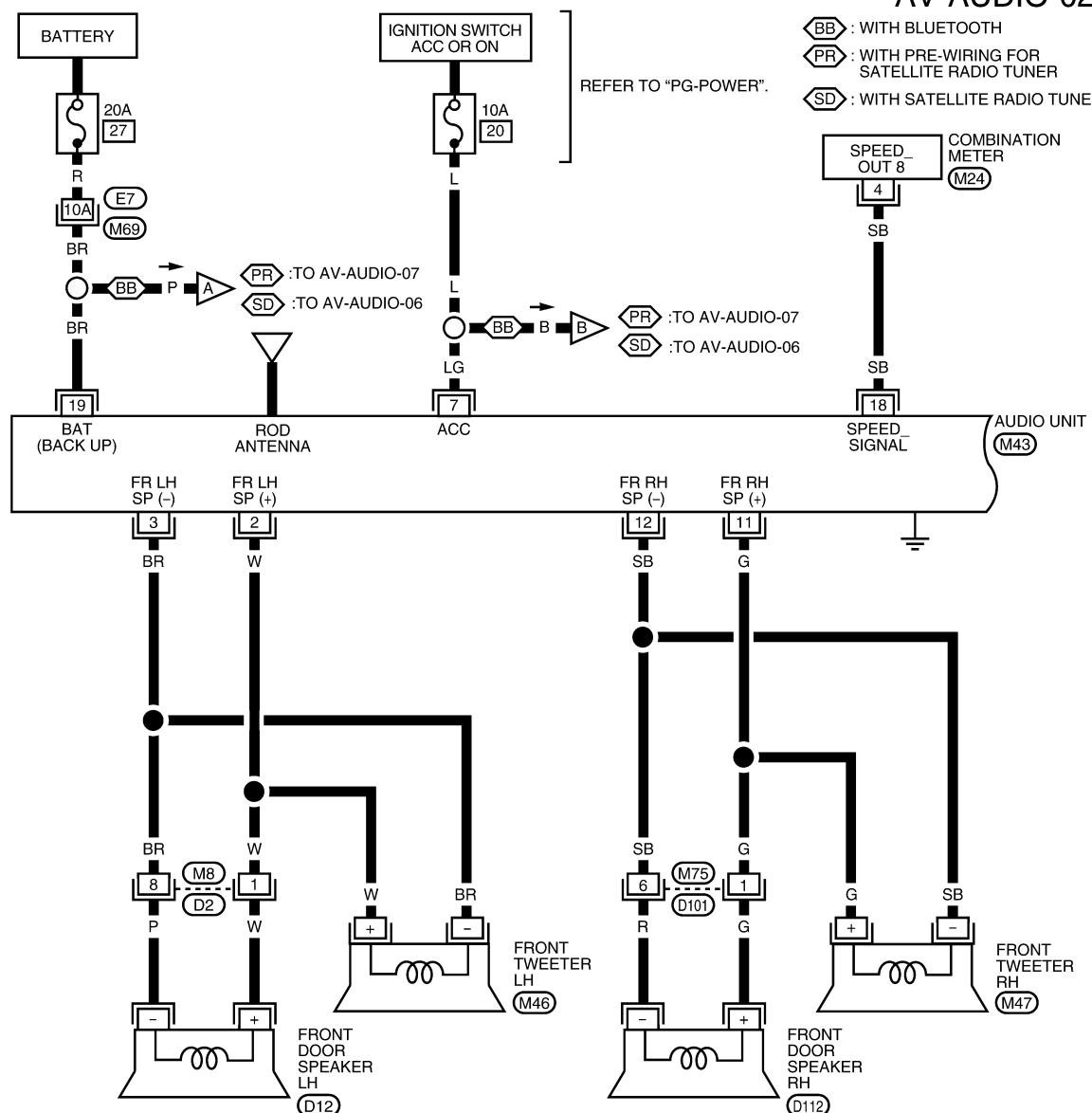
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# AUDIO

< SERVICE INFORMATION >

MID LEVEL SYSTEM

## AV-AUDIO-02

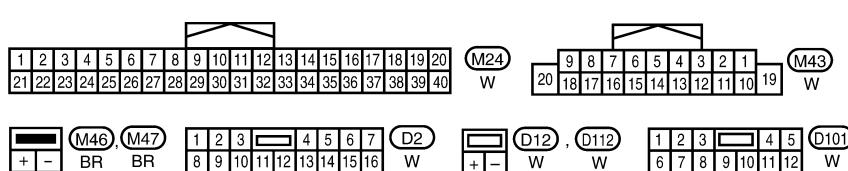


(BB) : WITH BLUETOOTH  
 (PR) : WITH PRE-WIRING FOR SATELLITE RADIO TUNER  
 (SD) : WITH SATELLITE RADIO TUNER

SPEED OUT 8 COMBINATION METER (M24)

SB

SB SPEED SIGNAL (M43)

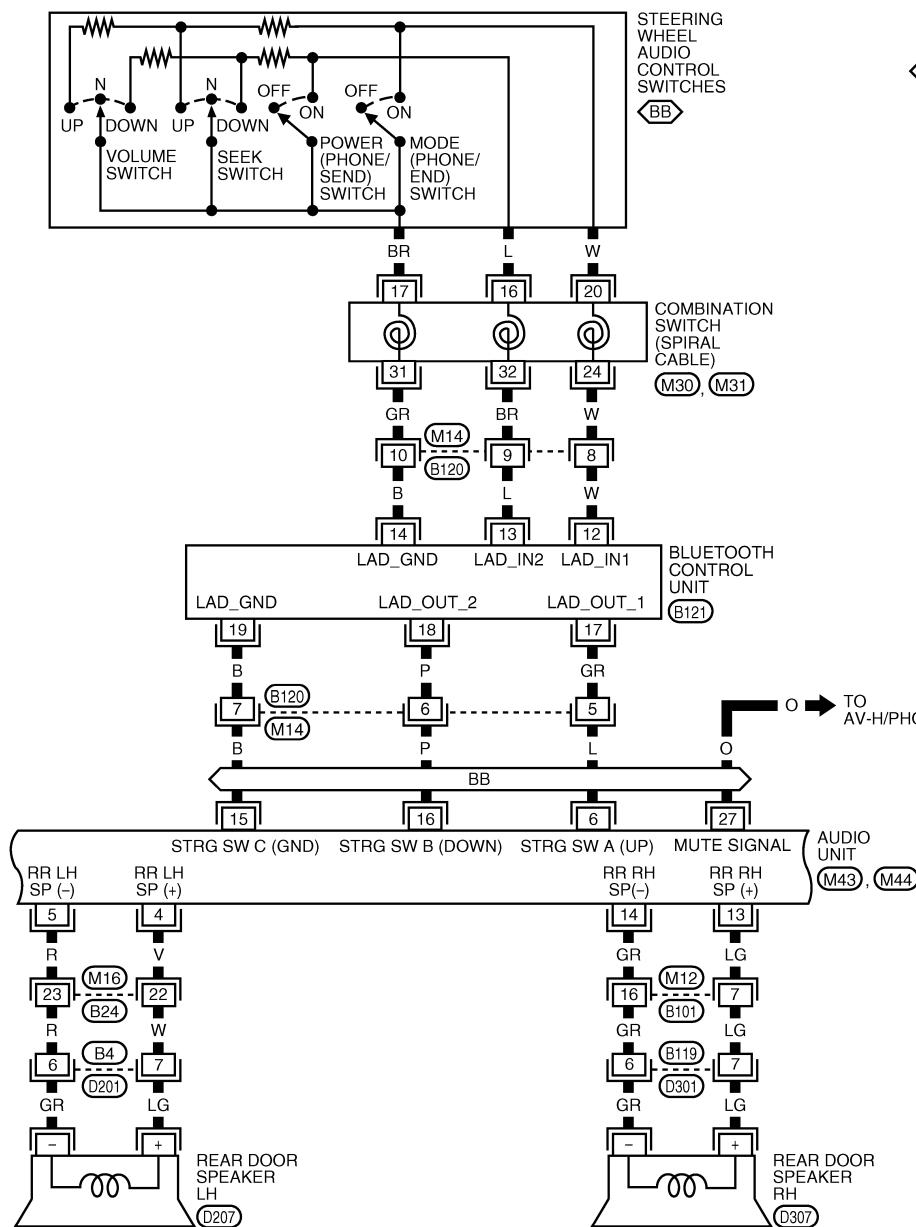


REFER TO THE FOLLOWING.  
 (M69) - SUPER MULTIPLE JUNCTION (SMJ)

WKWA4980E

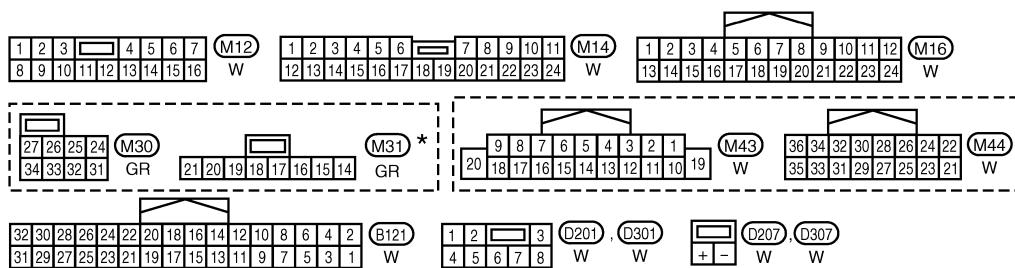
# AUDIO

## < SERVICE INFORMATION >



AV-AUDIO-03

: WITH BLUETOOTH



\*: THIS CONNECTOR IS NOT SHOWN IN "HARNESS LAYOUT" OF PG SECTION.

WKWA4981E

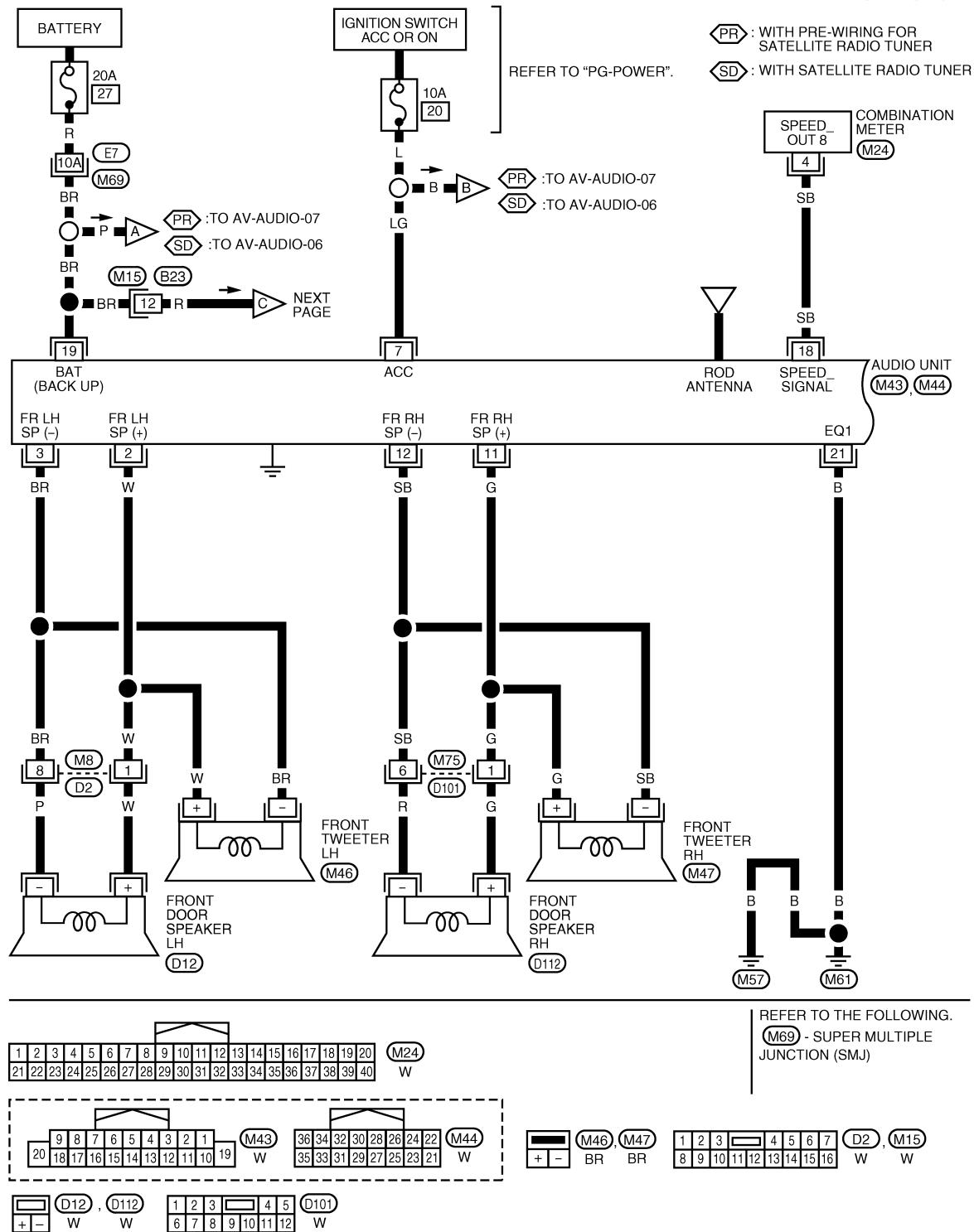
## AUDIO

## < SERVICE INFORMATION >

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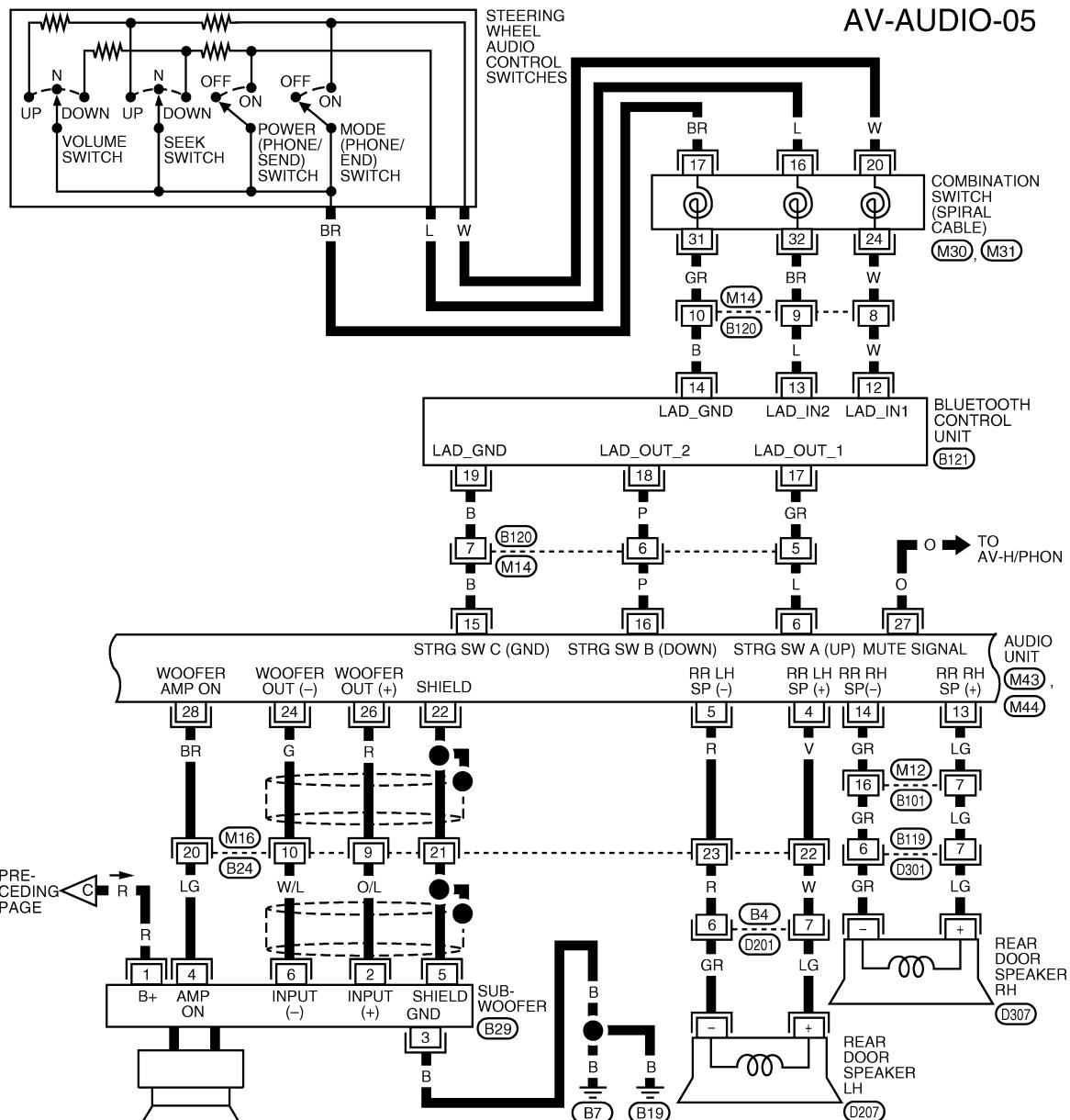
## PREMIUM SYSTEM

AV-AUDIO-04



# AUDIO

< SERVICE INFORMATION >



1 2 3	4 5 6 7	(M12)
8 9 10 11 12 13 14 15 16		W
1 2 3 4 5 6	7 8 9 10 11	(M14)
12 13 14 15 16 17 18 19 20 21 22 23 24		W
1 2 3 4	5 6 7 8	(M16)
13 14 15 16	17 18 19 20 21 22 23 24	W
27 26 25 24	(M30)	
34 33 32 31	GR	
21 20 19 18 17 16 15 14	(M31)	*
9 8 7 6 5 4 3 2 1	(M43)	
20 18 17 16 15 14 13 12 11 10 19	W	
36 34 32 30 28 26 24 22	(M44)	
35 33 31 29 27 25 23 21	W	
2 1 (B29)		
32 30 28 26 24 22 20 18 16 14 12 10 8 6 4 2	(B121)	
31 29 27 25 23 21 19 17 15 13 11 9 7 5 3 1	W	
1 2 (D201)		
4 5 6 7 8	(D301)	
1 2 (D207)		
3 4 5 6 7 8	(D307)	

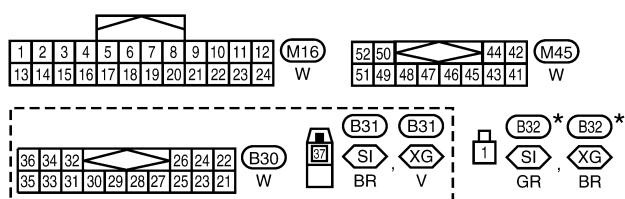
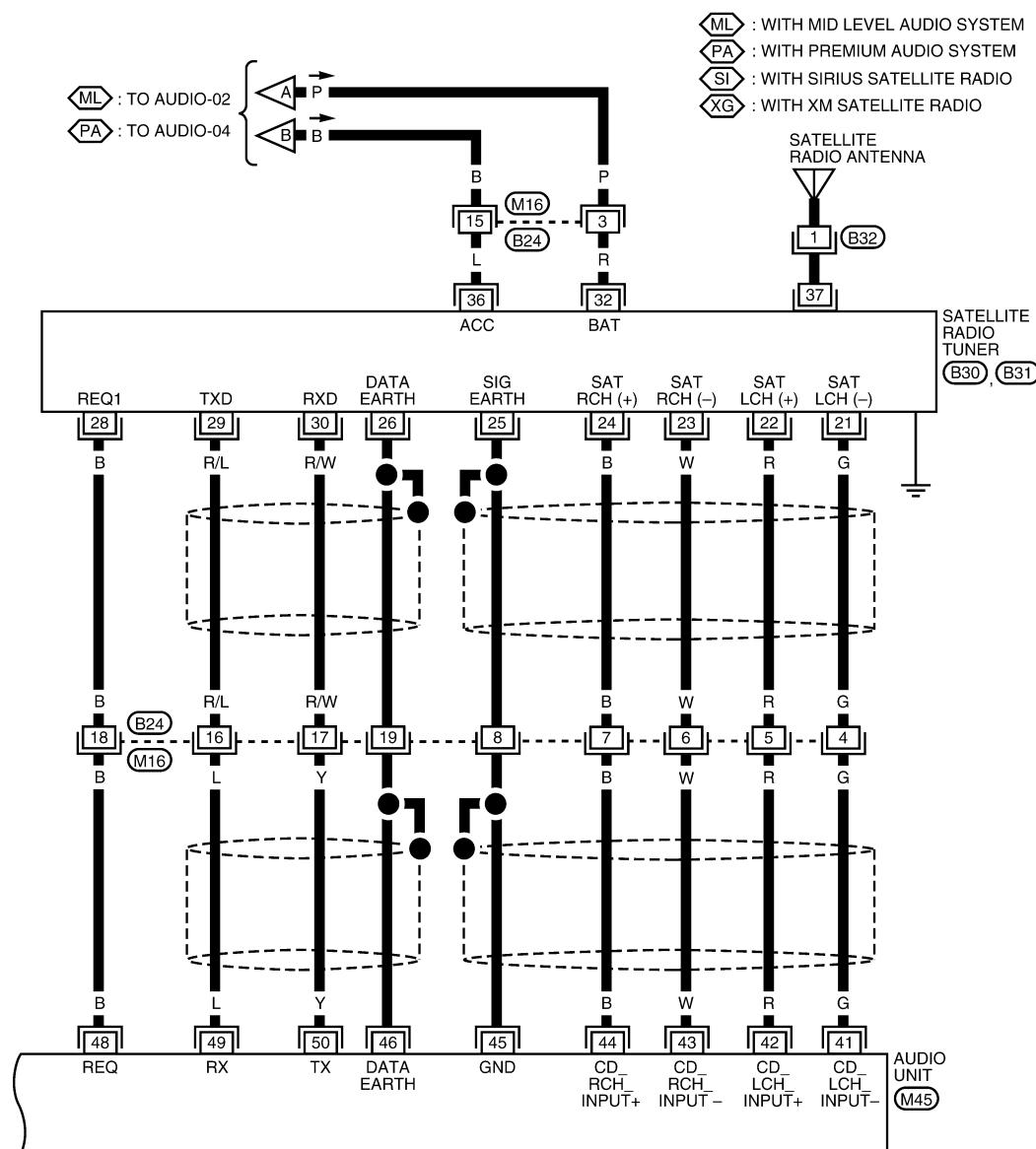
\*: THIS CONNECTOR IS NOT SHOWN IN "HARNESS LAYOUT" OF PG SECTION.

WKWA4984E

# AUDIO

< SERVICE INFORMATION >

**AV-AUDIO-06**



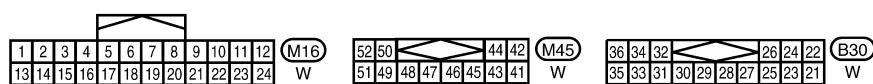
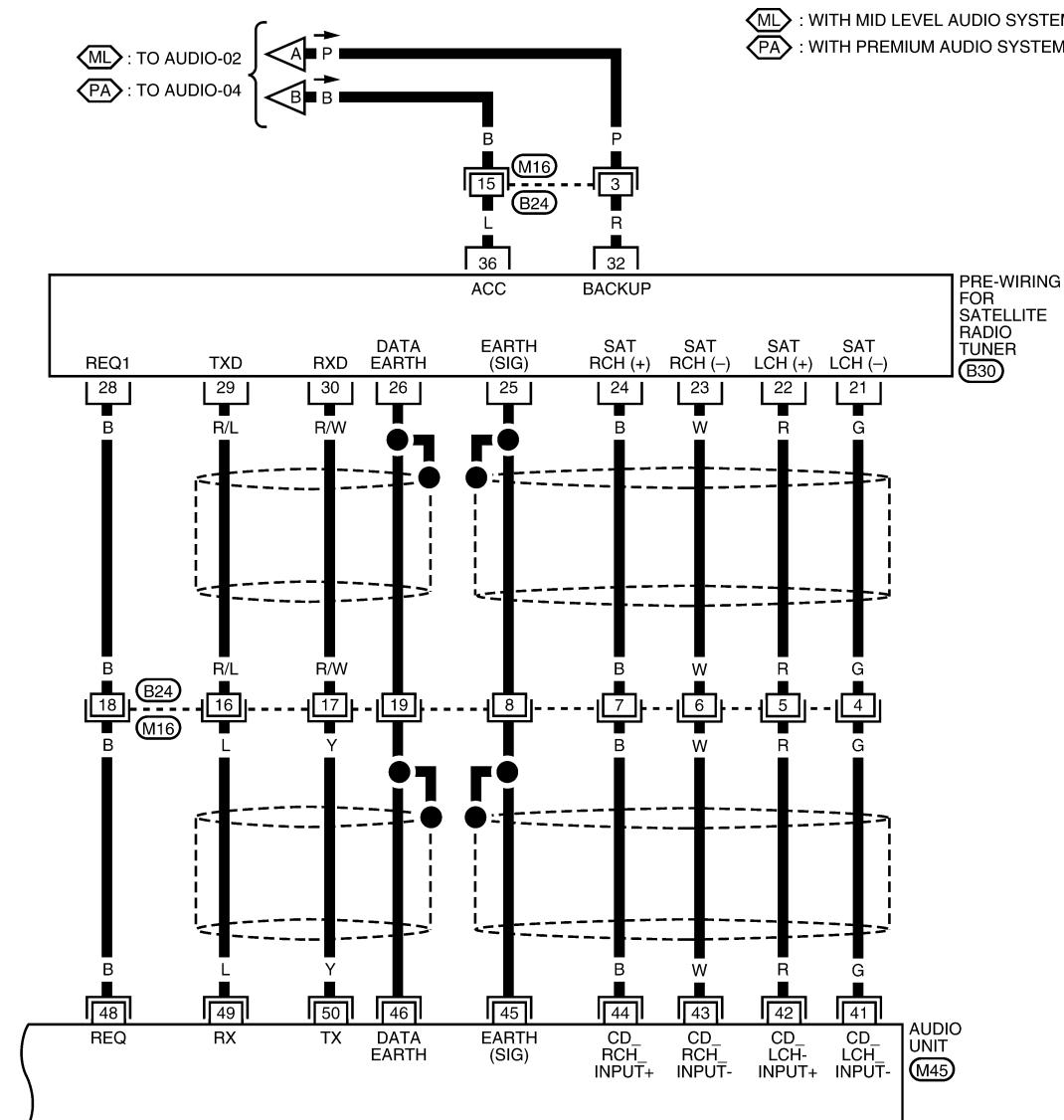
\* : THIS CONNECTOR IS NOT SHOWN IN "HARNESS LAYOUT" OF PG SECTION.

WKWA4985E

# AUDIO

< SERVICE INFORMATION >

## AV-AUDIO-07



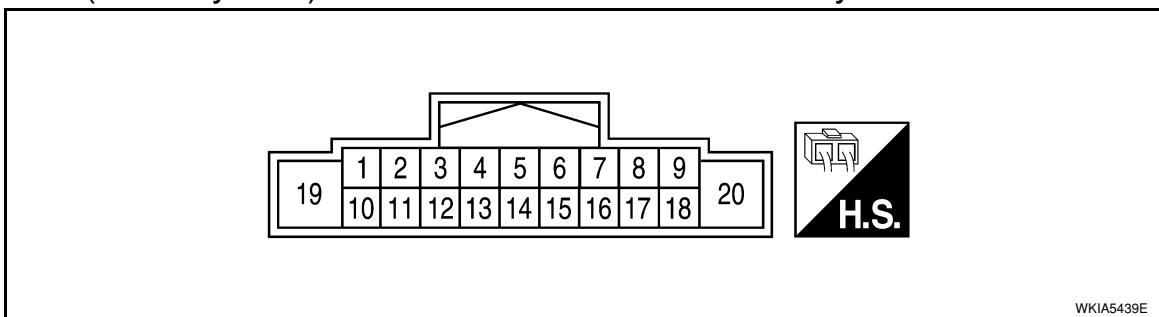
WKWA4986E

# AUDIO

< SERVICE INFORMATION >

## Audio Unit (Base System) Harness Connector Terminal Layout

INFOID:000000001704653



## Terminal and Reference Value for Audio Unit (Base System)

INFOID:000000001704654

Terminal (Wire color)		Item	Signal input/ output	Condition		Reference value (Approx.)
+	-			Ignition switch	Operation	
2 (W)	3 (BR)	Audio signal front LH	Output	ON	Receive audio signal	 SKIB3609E
4 (V)	5 (R)	Audio signal rear LH	Output	ON	Receive audio signal	 SKIB3609E
7 (LG)	Ground	ACC power supply	Input	ACC	-	Battery voltage
11 (G)	12 (SB)	Audio signal front RH	Output	ON	Receive audio signal	 SKIB3609E
13 (LG)	14 (GR)	Audio signal rear RH	Output	ON	Receive audio signal	 SKIB3609E
19 (BR)	Ground	Battery power supply	Input	OFF	-	Battery voltage

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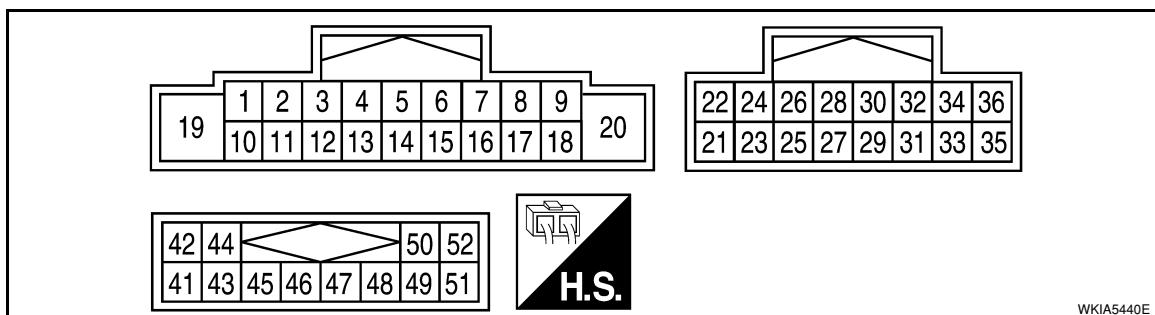
P

# AUDIO

< SERVICE INFORMATION >

## Audio Unit (Mid Level and Premium System) Harness Connector Terminal Layout

INFOID:000000001704655



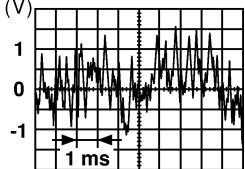
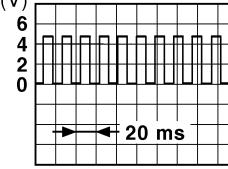
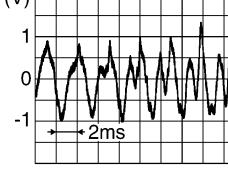
## Terminal and Reference Value for Audio Unit (Mid Level and Premium System)

INFOID:000000001704656

Terminal (Wire color)		Item	Signal input/ output	Condition		Reference value (Approx.)	Example of symptom
+	-			Ignition switch	Operation		
2 (W)	3 (BR)	Audio sound signal front LH	Output	ON	Receive audio signal	(V)  SKIA0177E	No sound from front door speaker LH or tweeter LH.
4 (V)	5 (R)	Audio sound signal rear LH	Output	ON	Receive audio signal	(V)  SKIA0177E	No sound from rear door speaker LH or subwoofer LH.
6 (L)*2	Ground	Remote control A	Input	ON	Press Phone/End switch	0V	Steering wheel audio controls do not function
					Press SEEK UP switch	1.7V	
					Press VOL UP switch	3.3V	
					Except for above	5.0V	
7 (LG)	Ground	ACC signal	Input	ON	Ignition switch ACC or ON	Battery voltage	System does not work properly.
11 (G)	12 (SB)	Audio sound signal front RH	Output	ON	Receive audio signal	(V)  SKIA0177E	No sound from front door speaker RH or tweeter RH.

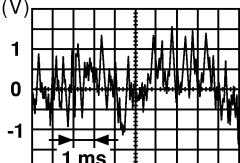
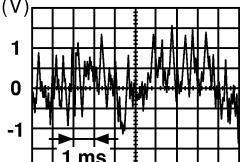
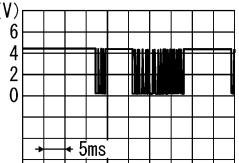
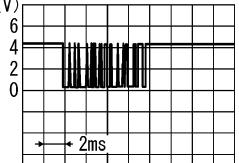
# AUDIO

## < SERVICE INFORMATION >

Terminal (Wire color)		Item	Signal input/ output	Condition		Reference value (Approx.)	Example of symp- tom
+	-			Ignition switch	Operation		
13 (LG)	14 (GR)	Audio sound signal rear RH	Output	ON	Receive audio signal	 SKIA0177E	No sound from rear door speaker RH or subwoofer RH.
15 (B)*2	-	Remote control ground	Input	-	-	-	Steering wheel audio controls do not function
16 (P)*2	Ground	Remote control B	Input	ON	Press Phone/ Send switch	0V	Steering wheel audio controls do not function
					Press SEEK DOWN switch	1.7V	
					Press VOL DOWN switch	3.3V	
					Except for above	5.0V	
18 (SB)	Ground	Vehicle speed signal (8-pulse)	Input	ON	When vehicle speed is approx. 40 km/h (25 MPH)	 PKIC0643E	Speed sensitive volume is inoperative.
19 (BR)	Ground	Battery power	Input	-	-	Battery voltage	Subwoofer will not work properly.
21 (B)*2	Ground	EQ selection	-	ON	-	0V (with mid level) 12V (with premium)	Wrong EQ will cause sub woofer to be inoperative
22*1	-	Shield	-	-	-	-	-
26 (R)*1	24 (G)	Audio signal subwoofer	Input	-	-	Audio signal	Subwoofer will not work properly.
28 (BR)*1	Ground	Subwoofer amp. ON signal	Output	ON	-	12V	Subwoofer will not work properly.
27 (O)*2	-	Bluetooth ON	Output	ON	Audio unit sends power signal to Bluetooth control unit	-	Mute inoperative
31 (LG)*2	33 (V)*2	Audio out	Output	ACC/ ON	Audio unit receives audio signal from Bluetooth control unit	 SKIB3609E	Bluetooth can not be heard.
35*2	-	Shield	-	-	-	-	-

# AUDIO

## < SERVICE INFORMATION >

Terminal (Wire color)		Item	Signal input/ output	Condition		Reference value (Approx.)	Example of symp- tom
+	-			Ignition switch	Operation		
42 (R)	41 (G)	Audio left channel sound signal from satellite radio tuner	Input	ON	Receive audio signal	(V)  SKIA0177E	No sound from satellite radio tuner left channel.
44 (B)	43 (W)	Audio right channel sound signal from satellite radio tuner	Input	ON	Receive audio signal	(V)  SKIA0177E	No sound from satellite radio tuner right channel.
45	-	Shield ground (audio signal)	-	-	-	0V	-
46	-	Shield ground (data)	-	-	-	0V	-
48 (B)	Ground	Satellite radio tuner request to audio unit	Input	ON	Turn audio unit ON	5V	Satellite radio tuner does not operate properly.
49 (L)	Ground	Audio RX	Input	ON	Operate audio volume	(V)  SKIA4403E	Satellite radio tuner audio information does not display properly.
50 (Y)	Ground	Audio TX	Output	ON	Operate audio volume	(V)  SKIA4402E	Satellite radio tuner audio information does not display properly.

\*1: With premium system

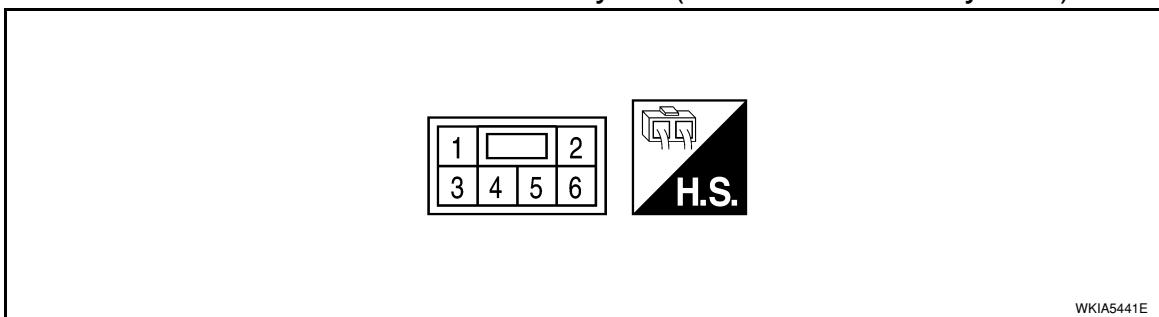
\*2: With Bluetooth

# AUDIO

< SERVICE INFORMATION >

## Subwoofer Harness Connector Terminal Layout (Premium Audio System)

INFOID:0000000001704657



WKIA5441E

A  
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C  
D  
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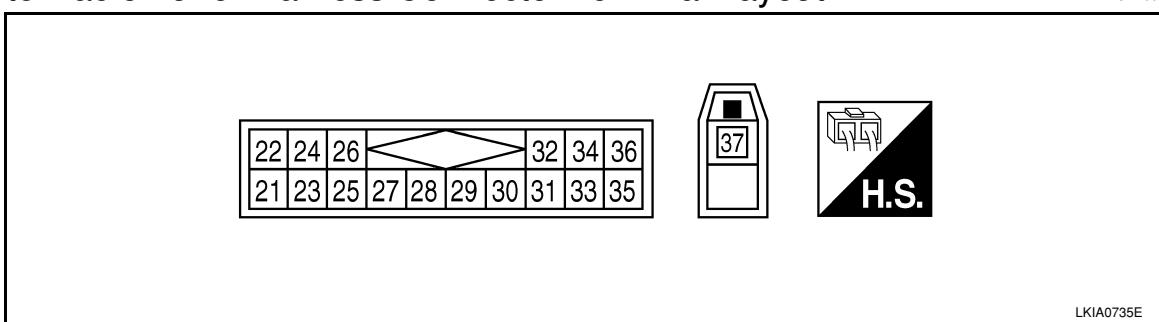
## Terminal and Reference Value for Subwoofer (Premium Audio System)

INFOID:0000000001704658

Terminal (Wire color)		Item	Signal input/ output	Condition		Reference value (Approx.)
+	-			Ignition switch	Operation	
1 (R)	Ground	Battery power supply	Input	OFF	-	Battery voltage
2 (O/L)	6 (W/L)	Audio signal subwoofer	Input	ON	Receive audio signal	 SKIB3609E
3 (B)	Ground	Ground	-	ON	-	0 V
4 (LG)	Ground	Subwoofer amp. ON signal	Input	ON	-	Battery voltage
5	-	Shield	-	-	-	-

## Satellite Radio Tuner Harness Connector Terminal Layout

INFOID:0000000001704659



LKIA0735E

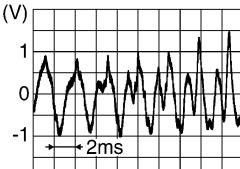
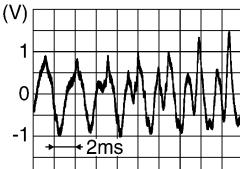
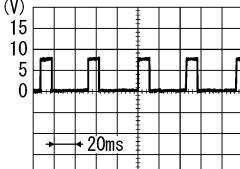
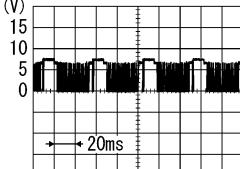
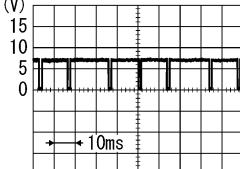
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# AUDIO

< SERVICE INFORMATION >

## Terminal and Reference Value for Satellite Radio Tuner

INFOID:000000001704660

Terminal (Wire color)		Item	Signal input/ output	Condition		Voltage (Approx.)
+	-			Ignition switch	Operation	
22 (R)	21 (G)	Audio signal LH	Output	ON	Receive audio signal.	 SKIB3609E
24 (B)	23 (W)	Audio signal RH	Output	ON	Receive audio signal.	 SKIB3609E
25	-	Shield	-	-	-	-
26	-	Data ground		ON		0V
28 (B)	Ground	REQ1 (SAT-AUDIO)	Output	ON	Set to the satellite radio mode	 SKIB3825E
29 (R/L)	Ground	Communication signal (SAT-AUDIO)	Output	ON	Set to the satellite radio mode	 SKIB3824E
30 (R/W)	Ground	Communication signal (AUDIO-SAT)	Input	ON	Set to the satellite radio mode	 SKIB3826E
32 (R)	Ground	Battery power supply	Input	OFF	-	Battery voltage
36 (L)		ACC power supply		ACC		
37	-	Antenna signal		-	-	

## Trouble Diagnosis

INFOID:000000001704661

### NOTE:

The subwoofer (premium system) may be inoperative if the audio unit harness connectors have not been connected in the proper sequence (when the battery remains connected). The proper sequence is to connect M44

## AUDIO

### < SERVICE INFORMATION >

and M45 first followed by M43 last. If the subwoofer is inoperative, be sure to check this condition. Refer to [AV-34, "Sound Is Not Heard from Subwoofer \(Premium System\)"](#).

- The majority of the audio malfunctions are the result of outside causes (damaged CD, electromagnetic interference, etc.). Check the symptoms below to diagnose the malfunction.
- The vehicle itself can be a source of noise if noise prevention parts or electrical equipment is malfunctioning. Check if noise is caused and/or changed by engine speed, ignition switch turned to each position, and operation of each piece of electrical equipment, and then determine the cause.

Symptom	Check item
Audio system does not work properly.	<ul style="list-style-type: none"><li>• Audio unit power supply circuit. Refer to <a href="#">AV-22, "Power Supply Circuit Inspection"</a>.</li><li>• Audio unit. Refer to "Trouble Diagnosis".</li></ul>
No sound can be heard from all speakers.	<ul style="list-style-type: none"><li>• Audio unit. Refer to "Trouble Diagnosis".</li></ul>
No sound can be heard from one or several speakers.	<ul style="list-style-type: none"><li>• Open or short in audio signal circuit between audio unit and front speaker. Refer to <a href="#">AV-29, "Sound Is Not Heard from Front Door Speaker (Base System)"</a> or <a href="#">AV-31, "Sound Is Not Heard from Front Door Speaker or Tweeter (Mid Level and Premium System)"</a>.</li><li>• Front speaker. Refer to <a href="#">AV-29, "Sound Is Not Heard from Front Door Speaker (Base System)"</a> or <a href="#">AV-31, "Sound Is Not Heard from Front Door Speaker or Tweeter (Mid Level and Premium System)"</a>.</li><li>• Open or short in audio signal circuit between audio unit and rear speaker. Refer to <a href="#">AV-30, "Sound Is Not Heard from Rear Door Speaker (Base System)"</a> or <a href="#">AV-32, "Sound Is Not Heard from Rear Door Speaker (Mid Level and Premium System)"</a>.</li><li>• Rear speaker. Refer to <a href="#">AV-30, "Sound Is Not Heard from Rear Door Speaker (Base System)"</a> or <a href="#">AV-32, "Sound Is Not Heard from Rear Door Speaker (Mid Level and Premium System)"</a>.</li><li>• Tweeter (mid level and premium system) <a href="#">AV-31, "Sound Is Not Heard from Front Door Speaker or Tweeter (Mid Level and Premium System)"</a> or <a href="#">AV-32, "Sound Is Not Heard from Rear Door Speaker (Mid Level and Premium System)"</a>.</li><li>• Subwoofer (premium system). Refer to <a href="#">AV-34, "Sound Is Not Heard from Subwoofer (Premium System)"</a>.</li><li>• Audio unit. Refer to <a href="#">AV-22, "Power Supply Circuit Inspection"</a>.</li></ul>
No sound can be heard from radio or noise is heard.	<ul style="list-style-type: none"><li>• Antenna feeder. Refer to <a href="#">AV-41</a>.</li><li>• Antenna. Refer to <a href="#">AV-41</a>.</li><li>• Audio unit. Refer to <a href="#">AV-22, "Power Supply Circuit Inspection"</a>.</li></ul>

#### **NOTE:**

Noise resulting from variations in field strength, such as fading noise and multi-path noise, or external noise from trains and other sources. It is not a malfunction.

- Fading noise: This noise occurs because of variations in the field strength in a narrow range due to mountains or buildings blocking the signal.
- Multi-path noise: This noise results from the waves sent directly from the broadcast station arriving at the antenna at a different time from the waves that reflect off of mountains or buildings.

### Noise Inspection

INFOID:0000000001704662

The vehicle itself can be a source of noise if noise prevention parts or electrical equipment is malfunctioning. Check if noise is caused and/or changed by engine speed, ignition switch turned to each position, and operation of each piece of electrical equipment, and determine the cause.

#### **NOTE:**

The source of the noise can be found easily by listening to the noise while removing the fuses of electrical components, one by one.

### TYPE OF NOISE AND POSSIBLE CAUSE

# AUDIO

## < SERVICE INFORMATION >

Occurrence condition		Possible cause
Occurs only when engine is ON.	A continuous growling noise occurs. The speed of the noise varies with changes in the engine speed.	Ignition components
	A whistling noise occurs while the engine speed is high. A booming noise occurs while the engine is running and the lighting switch is ON.	Generator
Noise only occurs when various electrical components are operating.	A cracking or snapping sound occurs with the operation of various switches.	Relay malfunction, radio malfunction
	The noise occurs when various motors are operating.	<ul style="list-style-type: none"> <li>• Motor case ground</li> <li>• Motor</li> </ul>
The noise occurs constantly, not just under certain conditions.		<ul style="list-style-type: none"> <li>• Rear defogger coil malfunction</li> <li>• Open circuit in printed heater</li> </ul>
A cracking or snapping sound occurs while the vehicle is being driven, especially when it is vibrating excessively.		<ul style="list-style-type: none"> <li>• Ground wire of body parts.</li> <li>• Ground due to improper part installation</li> <li>• Wiring connections or a short circuit</li> </ul>

## Power Supply Circuit Inspection

INFOID:0000000001704663

### 1. CHECK FUSE

Check that the following fuses of the subwoofer (premium system) and audio unit are not blown.

Unit	Terminals	Signal name	Fuse No.
Audio unit	19	Battery power	27
	7	Ignition switch ACC or ON	20
Subwoofer (with premium audio)	1	Ignition switch ACC or ON	27

#### OK or NG

OK >> GO TO 2.

NG >> If fuse is blown, be sure to eliminate cause of blown fuse before installing new fuse. Refer to PG-3.

### 2. AUDIO UNIT POWER SUPPLY CIRCUIT CHECK

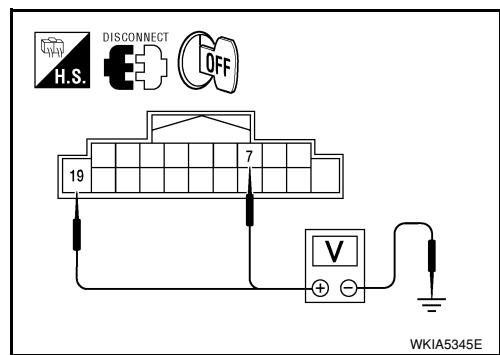
1. Disconnect audio unit connector.
2. Check voltage between the audio unit and ground.

Unit	Terminal No.		OFF	ACC	ON			
	(+) (-)							
	Connector	Terminal						
Audio unit	M43	19	Ground	Battery voltage	Battery voltage			
		7	Ground	0V	Battery voltage			

#### OK or NG

OK >> With premium system, GO TO 3.

NG >> • Check connector housings for disconnected or loose terminals.  
           • Repair harness or connector.



WKIA5345E

### 3. SUBWOOFER (PREMIUM SYSTEM) POWER SUPPLY CIRCUIT CHECK

1. Disconnect subwoofer connector.

# AUDIO

## < SERVICE INFORMATION >

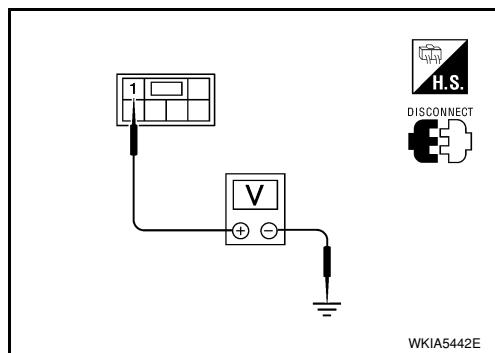
2. Check voltage between subwoofer (premium system) and ground.

Unit	Terminal No.		OFF	ACC	ON	
	(+)	(-)				
	Connector	Terminal				
Subwoofer	B29	1	Ground	0V	Battery voltage	Battery voltage

### OK or NG

OK >> GO TO 4.

NG >> • Check connector housings for disconnected or loose terminals.  
• Repair harness or connector.



WKIA5442E

## 4.GROUND CIRCUIT CHECK

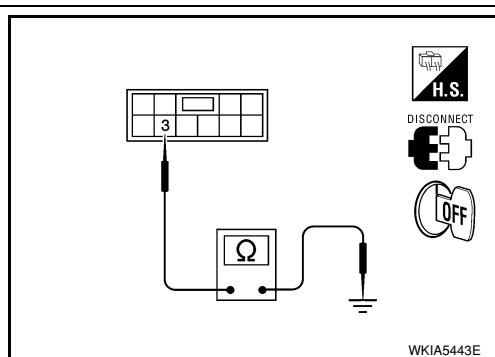
Check continuity between subwoofer (premium system) harness connector B29 terminal 3 and ground.

**Continuity should exist.**

### OK or NG

OK >> Inspection End.

NG >> • Check connector housings for disconnected or loose terminals.  
• Repair harness or connector.



WKIA5443E

## Satellite Radio Tuner (Factory Installed) Power and Ground Supply Circuit Inspection

INFOID:000000001704664

## 1.CHECK FUSES

Check that the following fuses are not blown.

Unit	Terminals		Signal name	Fuse No.
Satellite radio tuner (factory installed)	32		Battery power	27
	36		Ignition switch ACC or ON	20

### OK or NG

OK >> GO TO 2.

NG >> If fuse is blown, be sure to eliminate cause of blown fuse before installing new fuse. Refer to PG-3.

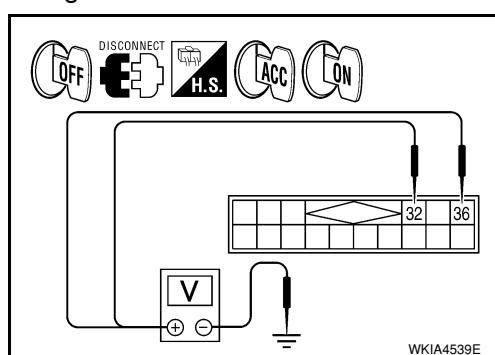
## 2.POWER SUPPLY CIRCUIT CHECK

1. Turn ignition switch OFF.
2. Disconnect satellite radio tuner (factory installed) connector B30.
3. Check voltage between the satellite radio tuner (factory installed) and ground.

Unit	Terminal No.			OFF	ACC	ON			
	(+) (-)		Connector						
	(+)	(-)							
Satellite radio tuner (factory installed)	B30	32	Ground	Battery voltage	Battery voltage	Battery voltage			
		36	Ground	0V	Battery voltage	Battery voltage			

### OK or NG

OK >> GO TO 3.



WKIA4539E

# AUDIO

## < SERVICE INFORMATION >

- NG      >> • Check connector housings for disconnected or loose terminals.  
           • Repair harness or connector.

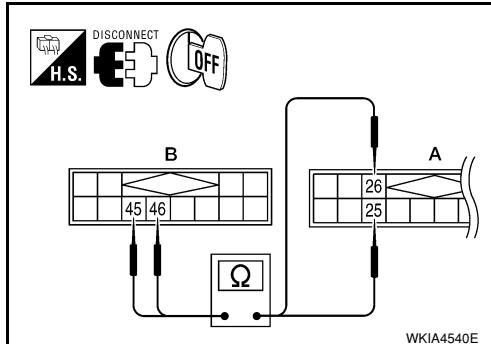
### 3.GROUND CIRCUIT CHECK

1. Turn ignition switch OFF.
2. Inspect satellite radio tuner (factory installed) case ground.
3. Disconnect satellite radio tuner (factory installed) connector B30 (A) and audio unit connector M45 (B).
4. Check continuity between satellite radio tuner (factory installed) and audio unit.

Terminals				Continuity
Satellite radio tuner		Audio unit		
Connector	Terminal	Connector	Terminal	Yes
A: B30	25	B: M45	45	
	26		46	

#### OK or NG

- OK      >> Inspection End.  
 NG      >> • Check connector housings for disconnected or loose terminals.  
           • Repair harness, connector or satellite radio tuner (factory installed) case ground.



## Satellite Radio Tuner (Factory Installed) Communication Circuit Inspection INFOID:000000001704665

### 1.CHECK HARNESS - 1

1. Turn ignition switch OFF.
2. Disconnect satellite radio tuner (factory installed) connector B30 and audio unit connector M45.
3. Check continuity between satellite radio tuner (factory installed) harness connector B30 (A) terminal 28 and audio unit harness connector M45 (B) terminal 48

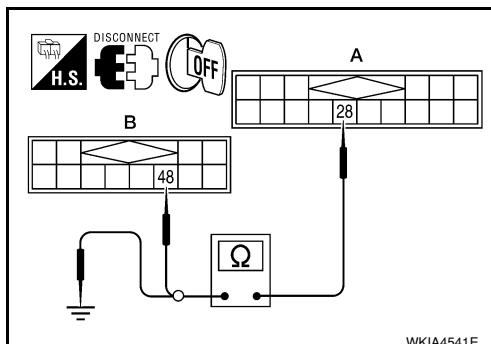
**Continuity should exist.**

4. Check continuity between satellite radio tuner (factory installed) harness connector B30 (A) terminal 28 and ground.

**Continuity should not exist.**

#### OK or NG

- OK      >> GO TO 2.  
 NG      >> Repair harness or connector.



### 2.CHECK HARNESS - 2

1. Check continuity between satellite radio tuner (factory installed) harness connector B30 (A) terminal 29 and audio unit harness connector M45 (B) terminal 49

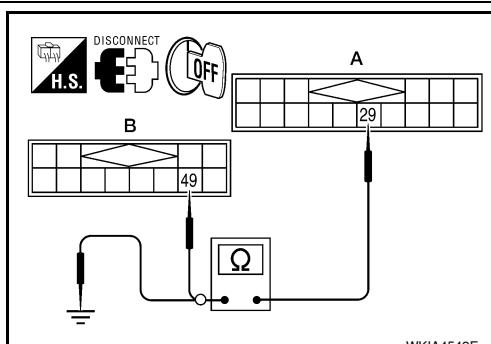
**Continuity should exist.**

2. Check continuity between satellite radio tuner (factory installed) harness connector B30 (A) terminal 29 and ground.

**Continuity should not exist.**

#### OK or NG

- OK      >> GO TO 3.  
 NG      >> Repair harness or connector.



### 3.CHECK HARNESS - 3

# AUDIO

## < SERVICE INFORMATION >

- Check continuity between satellite radio tuner (factory installed) harness connector B30 (A) terminal 30 and audio unit harness connector M45 (B) terminal 50

**Continuity should exist.**

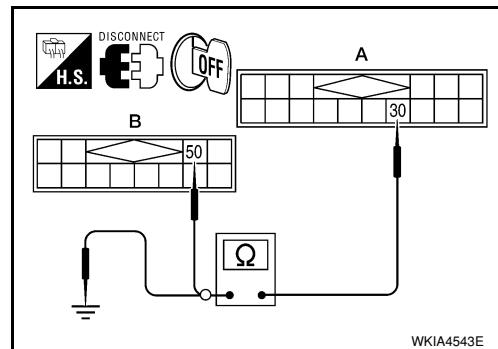
- Check continuity between satellite radio tuner (factory installed) harness connector B30 (A) terminal 30 and ground.

**Continuity should not exist.**

### OK or NG

OK >> GO TO 4.

NG >> Repair harness or connector.



## 4.CHECK REQ1 SIGNAL

- Connect satellite radio tuner (factory installed) connector and audio unit connector.
- Turn ignition switch to ACC
- Check signal between satellite radio tuner (factory installed) harness connector B30 terminal 28 and ground with CONSULT-III or oscilloscope.

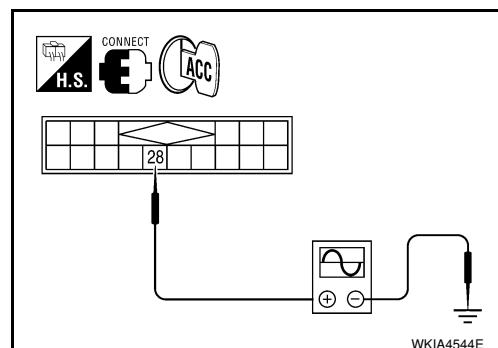
**28 - Ground**

: Refer to AV-20, "Terminal and Reference Value for Satellite Radio Tuner".

### OK or NG

OK >> GO TO 5.

NG >> Replace audio unit. Refer to [AV-36, "Removal and Installation"](#).



## 5.CHECK TXD SIGNAL

Check signal between satellite radio tuner (factory installed) harness connector B30 terminal 29 and ground with CONSULT-III or oscilloscope.

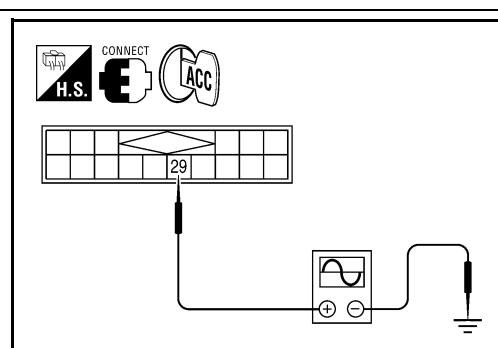
**29 - Ground**

: Refer to AV-20, "Terminal and Reference Value for Satellite Radio Tuner".

### OK or NG

OK >> GO TO 6.

NG >> Replace audio unit. Refer to [AV-36, "Removal and Installation"](#).



## 6.CHECK RXD SIGNAL

Check signal between satellite radio tuner (factory installed) harness connector B30 terminal 30 and ground with CONSULT-III or oscilloscope.

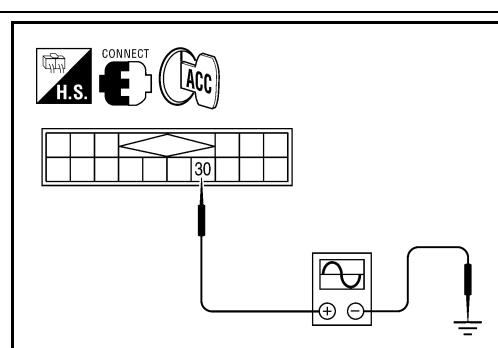
**30 - Ground**

: Refer to AV-20, "Terminal and Reference Value for Satellite Radio Tuner".

### OK or NG

OK >> Replace satellite radio tuner. Refer to [AV-36, "Removal and Installation"](#).

NG >> Replace audio unit. Refer to [AV-36, "Removal and Installation"](#).



# AUDIO

< SERVICE INFORMATION >

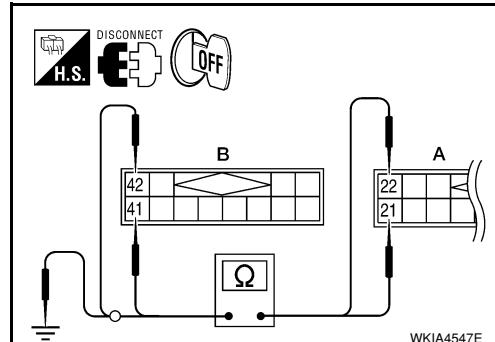
## Satellite Radio Tuner (Factory Installed) Left Channel Audio Signal Circuit Inspection

INFOID:000000001704666

### 1. CHECK HARNESS

1. Turn ignition switch OFF.
2. Disconnect satellite radio tuner (factory installed) connector B30 (A) and audio unit connector M45 (B).
3. Check continuity between satellite radio tuner (factory installed) and audio unit.

Terminals				Continuity
Satellite radio tuner		Audio unit		
Connector	Terminal	Connector	Terminal	
A: B30	21	B: M45	41	Yes
	22		42	



4. Check continuity between satellite radio tuner (factory installed) and ground.

Terminals			Continuity
Satellite radio tuner		—	
Connector	Terminal	Ground	
A: B30	21	Ground	No
	22		

OK or NG

OK >> GO TO 2.

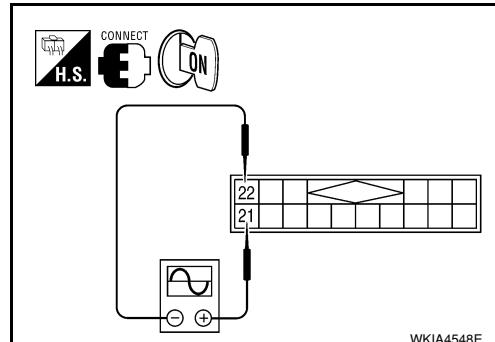
NG >> Repair harness or connector.

### 2. CHECK LEFT CHANNEL AUDIO SIGNAL

1. Connect satellite radio tuner (factory installed) and audio unit.
2. Turn ignition switch ON.
3. Check signal between satellite radio tuner (factory installed) connector B30 terminals 21 and 22 with CONSULT-III or oscilloscope.

**21 - 22**

: Refer to AV-20, "Terminal and Reference Value for Satellite Radio Tuner".



OK or NG

OK >> Replace audio unit. Refer to AV-36, "Removal and Installation".

NG >> Replace satellite radio tuner. Refer to AV-36, "Removal and Installation".

## Satellite Radio Tuner (Factory Installed) Right Channel Audio Signal Circuit Inspection

INFOID:000000001704667

### 1. CHECK HARNESS

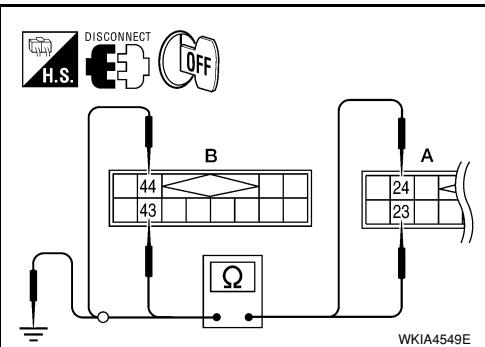
1. Turn ignition switch OFF.
2. Disconnect satellite radio tuner (factory installed) connector B30 (A) and audio unit connector M45 (B).
3. Check continuity between satellite radio tuner (factory installed) and audio unit.

# AUDIO

## < SERVICE INFORMATION >

Terminals				Continuity
Satellite radio tuner		Audio unit		
Connector	Terminal	Connector	Terminal	
A: B30	23	B: M45	43	Yes
	24		44	

4. Check continuity between satellite radio tuner (factory installed) and ground.



Terminals				Continuity
Satellite radio tuner		—		
Connector	Terminal	—	—	
A: B30	23	Ground	No	
	24			

### OK or NG

OK >> GO TO 2.

NG >> Repair harness or connector.

## 2.CHECK RIGHT CHANNEL AUDIO SIGNAL

1. Connect satellite radio tuner (factory installed) and audio unit.
2. Turn ignition switch ON.
3. Check signal between satellite radio tuner (factory installed) connector B30 terminals 23 and 24 with CONSULT-III or oscilloscope.

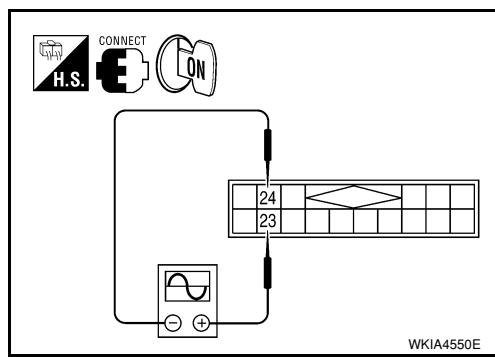
**23 - 24**

: Refer to AV-20, "Terminal and Reference Value for Satellite Radio Tuner".

### OK or NG

OK >> Replace audio unit. Refer to AV-36, "Removal and Installation".

NG >> Replace satellite radio tuner. Refer to AV-36, "Removal and Installation".



## Steering Switch Check (With Bluetooth)

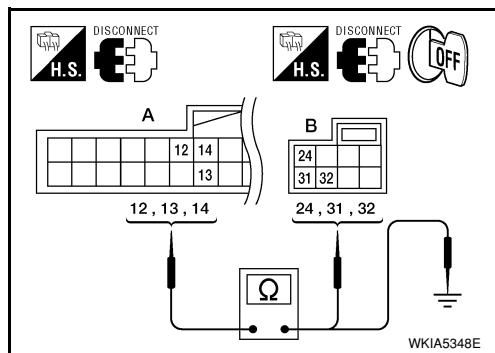
INFOID:0000000001704668

## 1.CHECK HARNESS

1. Turn ignition switch OFF.
2. Disconnect Bluetooth control unit connector and spiral cable connector M30.
3. Check continuity between Bluetooth control unit (A) connector B121 terminals 12, 14, and 13 and spiral cable (B) connector M30 terminals 24, 31, and 32.

Terminals				Continuity
A		B		
Connector	Terminal	Connector	Terminal	
B121	12	M30	24	Yes
	13		32	
	14		31	

4. Check continuity between Bluetooth control unit and ground.



# AUDIO

## < SERVICE INFORMATION >

Terminals		Continuity	
(+) (-)			
Connector	Terminal		
B121	12	Ground	No
	13		
	14		

### OK or NG

OK >> GO TO 3.

NG >> Repair harness.

## 2.CHECK HARNESS

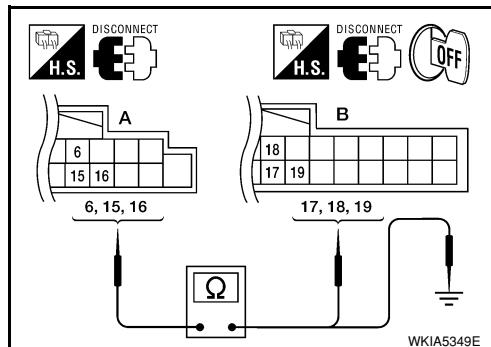
1. Disconnect audio unit connector.
2. Check continuity between audio unit (A) connector M43 terminals 6, 15, and 16 and Bluetooth control unit (B) connector B121 terminals 17, 19, and 18.

Terminals				Continuity
(A)		(B)		
Connector	Terminal	Connector	Terminal	
M43	6	B121	17	Yes
	15		19	
	16		18	

### OK or NG

OK >> GO TO 4.

NG >> Repair harness.



## 3.SPIRAL CABLE CHECK

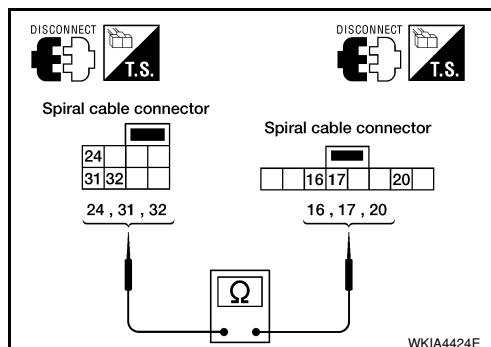
1. Disconnect spiral cable connector M102.
2. Check continuity between spiral cable terminals.

- 16 - 32 : Continuity should exist.
- 17 - 31 : Continuity should exist.
- 20 - 24 : Continuity should exist.

### OK or NG

OK >> GO TO 4.

NG >> Replace spiral cable. Refer to [SRS-36, "Removal and Installation"](#).

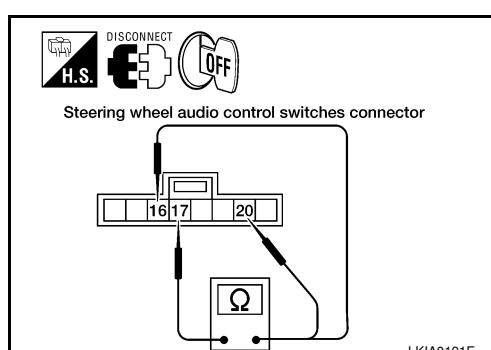


## 4.CHECK STEERING SWITCH RESISTANCE

Check resistance between spiral cable connector M102 terminals.

Terminal	Signal name	Condition	Resistance ( $\Omega$ ) (Approx.)
16	Seek (down)	Depress Seek down switch.	165
	Phone/Send	Depress Phone/Send switch.	0
	Volume (down)	Depress volume down switch.	487
20	Seek (up)	Depress Seek up switch.	165
	Phone/End	Depress Phone/End switch.	0
	Volume (up)	Depress volume up switch.	487

### OK or NG



# AUDIO

## < SERVICE INFORMATION >

OK >> Inspection End.

NG >> Replace steering switch. Refer to [AV-36, "Removal and Installation".](#)

### Sound Is Not Heard from Front Door Speaker (Base System)

INFOID:0000000001704669

#### 1.HARNESS CHECK

1. Disconnect audio unit connector and front door speaker connector (LH or RH).
2. Check continuity between audio unit connector M43 (A) terminal and suspect speaker connector (B) terminal.

Terminals				Continuity
Connector	Terminal	Connector	Terminal	
M43	2	D12	+	Yes
	3		-	
	11	D112	+	
	12		-	

3. Check continuity between audio unit connector M43 terminal and ground.

Terminals			Continuity
Connector	Terminal	—	
M43	2	Ground	No
	3		
	11		
	12		

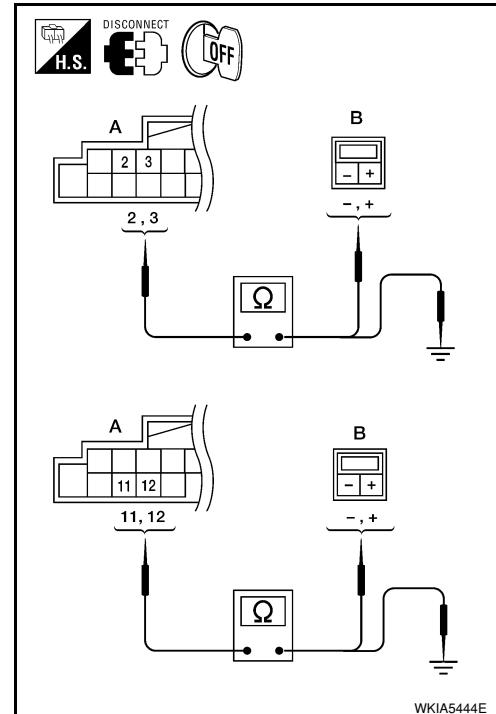
#### OK or NG

OK >> GO TO 2.

NG >> • Check connector housings for disconnected or loose terminals.  
• Repair harness or connector.

#### 2.FRONT SPEAKER SIGNAL CHECK

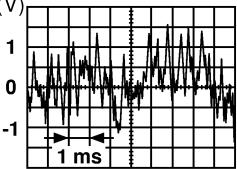
1. Connect audio unit connector and suspect speaker connector.
2. Turn ignition switch to ACC.
3. Push "POWER" switch.



# AUDIO

## < SERVICE INFORMATION >

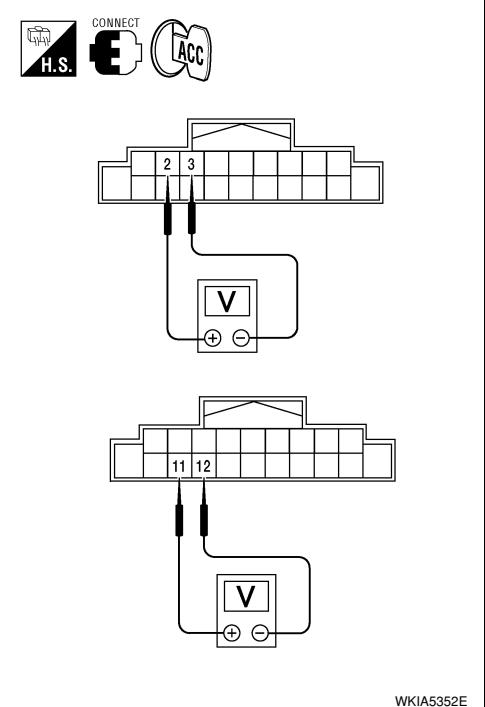
4. Check the signal between audio unit harness connector terminals with CONSULT-III or oscilloscope.

Terminals				Condition	Reference signal
(+)	(-)	Connector	Terminal		
2	3	M43	11 12	Receive audio signal	 SKIA0177E
11	12				

OK or NG

OK >> Replace speaker. Refer to [AV-36, "Removal and Installation"](#) or [AV-36, "Removal and Installation"](#).

NG >> Replace audio unit. Refer to [AV-36, "Removal and Installation"](#).



## Sound Is Not Heard from Rear Door Speaker (Base System)

INFOID:0000000001704670

### 1. HARNESS CHECK

1. Disconnect audio unit connector and rear door speaker connector.
2. Check continuity between audio unit (A) connector terminal and rear door speaker (B) connector terminal.

Terminals				Continuity
A	B	Connector	Terminal	
M43	5	D207	-	Yes
4	+		-	
14	D307	-	-	
13		+	-	

3. Check continuity between audio unit harness connector terminal and ground.

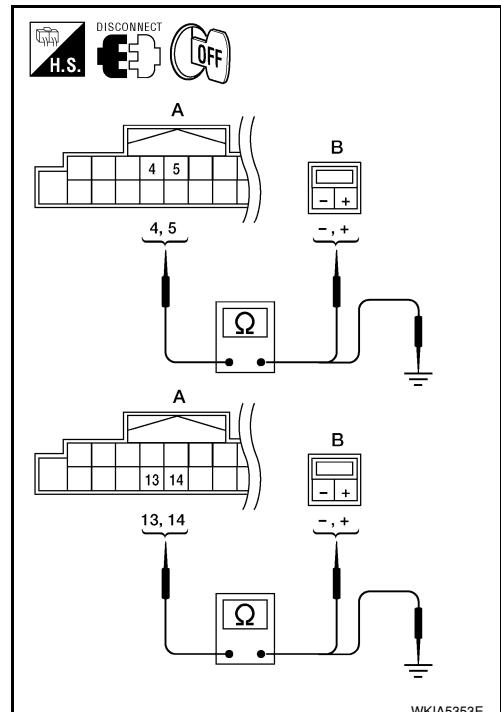
Terminals			Continuity
Audio unit		—	
M43	5	Ground	No
4	—		
14	—		
13	—		

OK or NG

OK >> GO TO 2.

NG >> • Check connector housings for disconnected or loose terminals.  
 • Repair harness or connector.

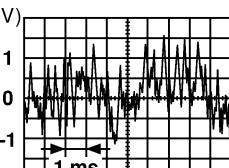
### 2. REAR SPEAKER SIGNAL CHECK



# AUDIO

## < SERVICE INFORMATION >

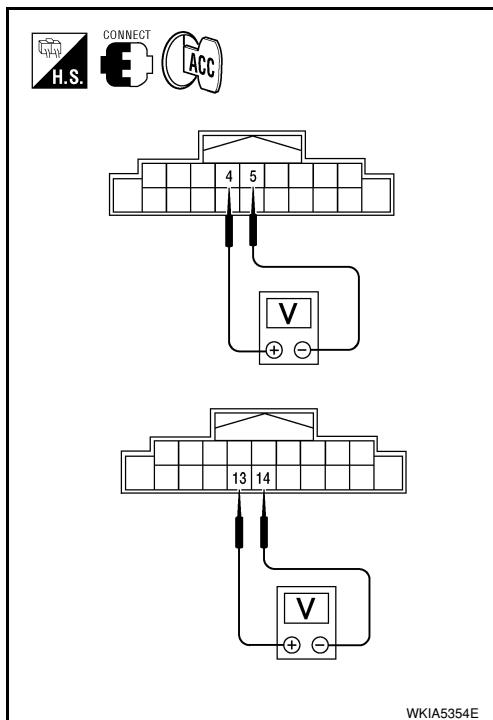
1. Connect audio unit connector and rear speaker connector.
2. Turn ignition switch to ACC.
3. Push "POWER" switch.
4. Check the signal between audio unit harness connector terminals with CONSULT-III or oscilloscope.

Terminals				Condition	Reference signal
(+)	(-)	Connector	Terminal		
Con-	Termini-	Con-	Termini-		
M43	4	M43	5	Receive audio signal	
	13		14		

SKIA0177E

### OK or NG

- OK >> Replace speaker. Refer to [AV-36, "Removal and Installation"](#).
- NG >> Replace audio unit. Refer to [AV-36, "Removal and Installation"](#).



**Sound Is Not Heard from Front Door Speaker or Tweeter (Mid Level and Premium System)**

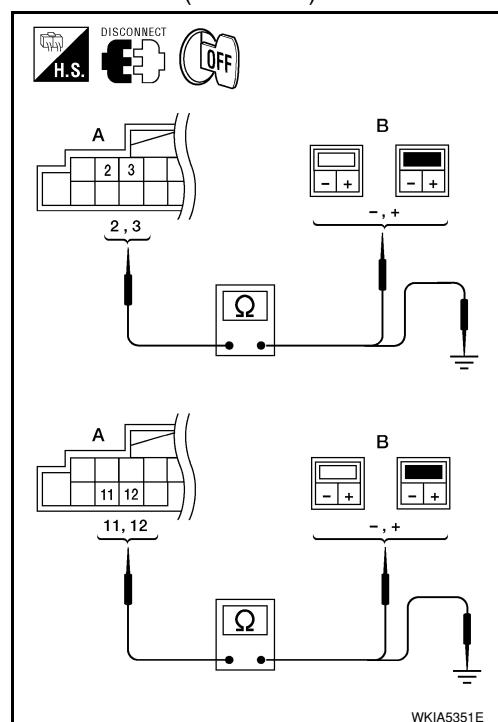
INFOID:000000001704671

### 1. HARNESS CHECK

1. Disconnect audio unit connector and front door speaker and tweeter connector (LH or RH).
2. Check continuity between audio unit harness connector terminal and front door speaker and tweeter harness connector terminal.

Terminals				Continuity
Audio unit.	Terminal	Connector	Terminal	
Connector	Terminal			
M43	2	M46	+	Yes
	3		-	
	11	M47	+	
	12		-	
	2	D12	+	
	3		-	
	11	D112	+	
	12		-	

3. Check continuity between audio unit harness connector terminal and ground.



# AUDIO

## < SERVICE INFORMATION >

Terminals		Continuity
Audio unit		
Connector	Terminal	—
M43	2	Ground
	3	
	11	
	12	

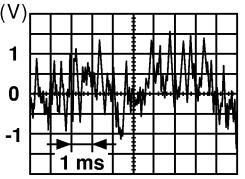
### OK or NG

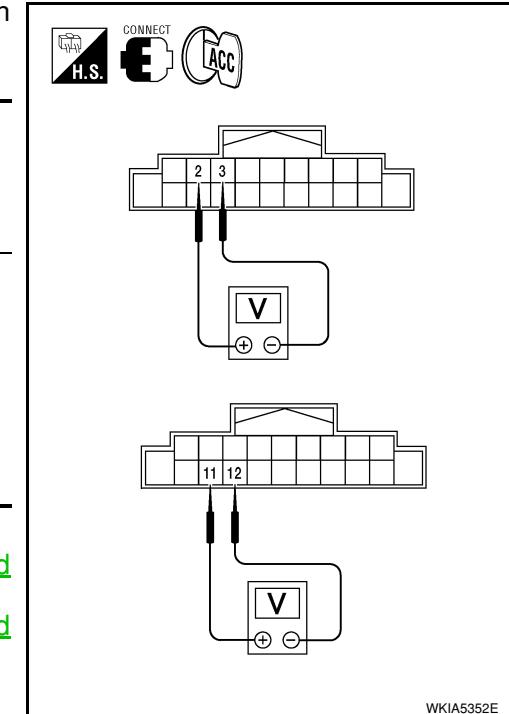
OK >> GO TO 2.

NG >> • Check connector housings for disconnected or loose terminals.  
• Repair harness or connector.

## 2.FRONT SPEAKER SIGNAL CHECK

1. Connect audio unit connector, front door speaker connector and tweeter connector.
2. Turn ignition switch to ACC.
3. Push "POWER" switch.
4. Check the signal between audio unit connector terminals with CONSULT-III or oscilloscope.

Terminals				Condition	Reference signal
(+)	(-)	Con-	Con-		
Con-	Termini-	Con-	Termini-		
M51	2	M51	3	Receive audio signal	(V) 
	11		12		



### OK or NG

OK >> Replace front speaker. Refer to [AV-36, "Removal and Installation"](#).

NG >> Replace audio unit. Refer to [AV-36, "Removal and Installation"](#).

## Sound Is Not Heard from Rear Door Speaker (Mid Level and Premium System)

INFOID:000000001704672

## 1.HARNESS CHECK

1. Disconnect audio unit connector and rear door speaker connector.

# AUDIO

## < SERVICE INFORMATION >

2. Check continuity between audio unit harness connector terminal and speaker harness connector terminal.

Terminals				Continuity
Audio unit		Speaker		
Connector	Terminal	Connector	Terminal	
M43	4	D207	+	Yes
	5		-	
	13	D307	+	
	14		-	

3. Check continuity between audio unit harness connector terminal and ground.

Terminals				Continuity
Audio unit		Ground		
Connector	Terminal	—	—	
M43	4	Ground	No	
	5			
	13			
	14			

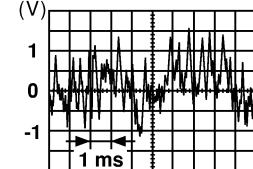
### OK or NG

OK >> GO TO 2.

NG >> • Check connector housings for disconnected or loose terminals.  
• Repair harness or connector.

## 2. REAR SPEAKER SIGNAL CHECK

1. Connect audio unit connector and rear door speaker connector.
2. Turn ignition switch to ACC.
3. Push "POWER" switch.
4. Check the signal between audio unit harness connector terminals with CONSULT-III or oscilloscope.

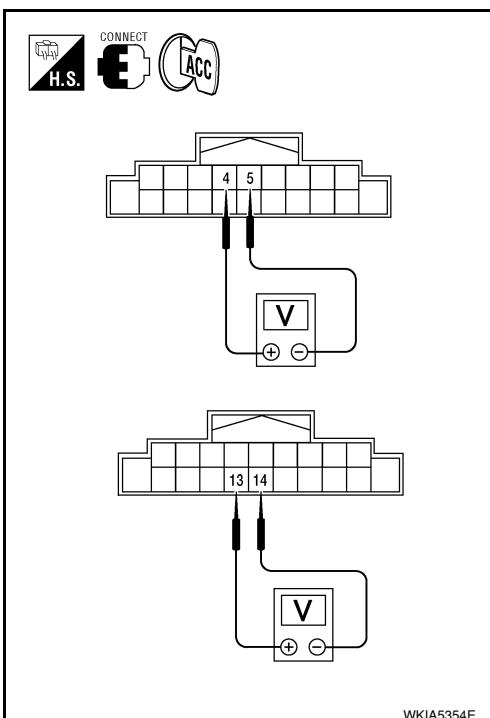
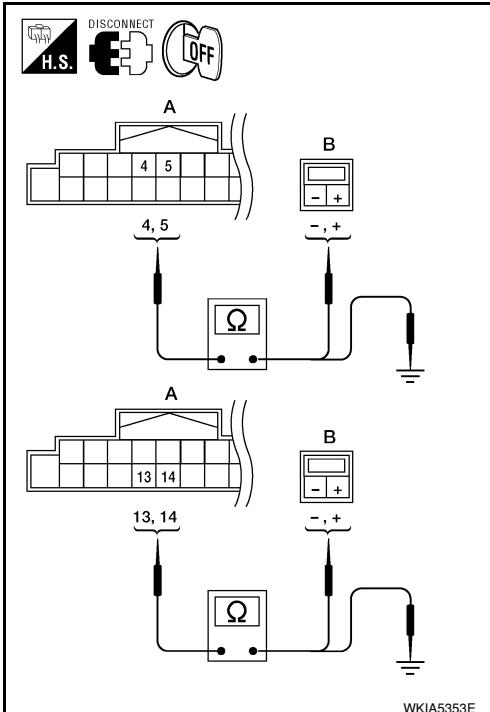
Terminals				Condition	Reference signal
(+)	(-)	Con- nec- tor	Termin- inal		
Con- nec- tor	Termin- inal	Con- nec- tor	Termin- inal		
M43	5	M43	4	Receive audio signal	(V) 
	14		13		

SKIA0177E

### OK or NG

OK >> Replace speaker. Refer to [AV-36. "Removal and Installation"](#).

NG >> Replace audio unit. Refer to [AV-36. "Removal and Installation"](#).



# AUDIO

<SERVICE INFORMATION>

## Sound Is Not Heard from Subwoofer (Premium System)

INFOID:000000001704673

### 1. CHECK FUSE

Check that the following fuse is not blown.

Unit	Terminals	Signal name	Fuse No.
Subwoofer	1	Battery power	27

OK or NG

OK >> GO TO 2.

NG >> If fuse is blown, be sure to eliminate cause of blown fuse before installing new fuse. Refer to PG-3.

### 2. EQ SETTING CHECK

1. Ensure that subwoofer amp. connector B29 and audio unit harness connectors M43, M44 and M45 are securely connected.
2. Turn the ignition switch to the ACC position.
3. Press the "AUDIO", "AUX", and "TUNE DOWN" switches simultaneously, the current EQ Setting will be displayed.

Is "Woofer On" displayed?

YES >> GO TO 3.

NO >> Disconnect all audio unit harness connectors and wait for 2 minutes in order to reset the audio unit. Reconnect audio unit connectors M44 and M45 first followed by M43 last. Repeat Steps 1 through 3 to confirm that "Woofer On" is now displayed.

### 3. POWER SUPPLY CIRCUIT CHECK

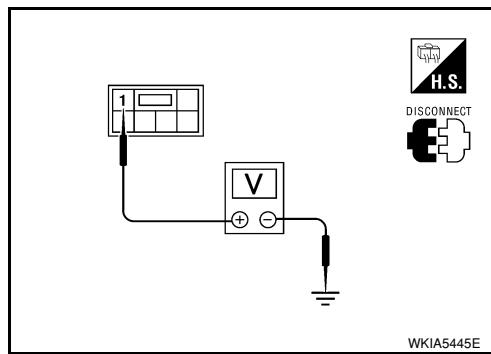
1. Turn ignition switch OFF.
2. Disconnect subwoofer connector.
3. Check voltage between the subwoofer and ground.

Unit	Terminal No.		( - )	OFF	ACC	ON
	( + )	Connector				
	Terminal					
Subwoofer	B29	1	Ground	Battery voltage	Battery voltage	Battery voltage

OK or NG

OK >> GO TO 4.

NG >> • Check connector housings for disconnected or loose terminals.  
• Repair harness or connector.



WKIA5445E

### 4. GROUND CIRCUIT CHECK

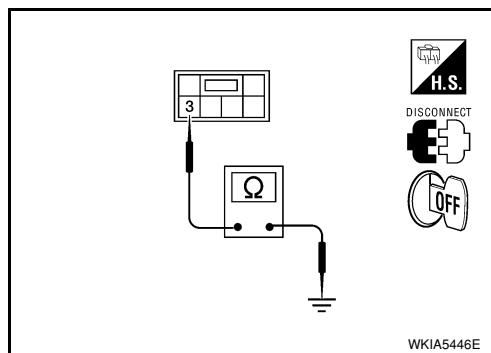
1. Turn ignition switch OFF.
2. Check continuity between subwoofer harness connector B29 terminal 3 and ground.

**Continuity should exist.**

OK or NG

OK >> GO TO 5.

NG >> • Check connector housings for disconnected or loose terminals.  
• Repair harness or connector.



WKIA5446E

### 5. CHECK SUBWOOFER ON SIGNAL

1. Turn ignition switch to ACC.

# AUDIO

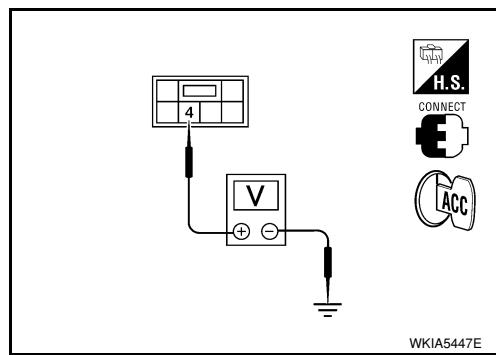
## < SERVICE INFORMATION >

2. Operate system and check voltage between subwoofer harness connector B29 terminal 4 and ground.

**Voltage** : Approx. 11.3V

### OK or NG

- OK >> GO TO 6.  
 NG >> • Check connector housings for disconnected or loose terminals.  
 • Repair harness or connector.

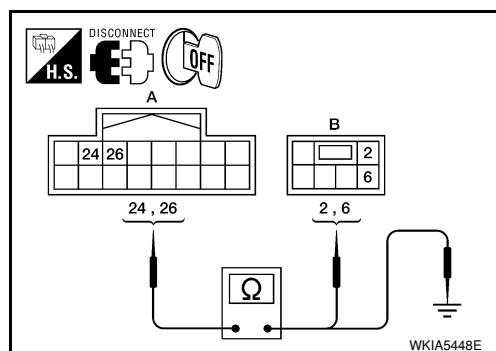


## 6. HARNESS CHECK

1. Turn ignition switch OFF.
2. Disconnect audio unit connector and subwoofer connectors.
3. Check continuity between audio unit harness connector terminal and subwoofer harness connector terminal.

Terminals				Continuity
Audio unit		Subwoofer		
Connector	Terminal	Connector	Terminal	Yes
M44	24	B29	6	
	26		2	

4. Check continuity between audio unit harness connector terminal and ground.



Terminals				Continuity	
Audio unit		—			
Connector	Terminal	—	—	No	
M44	24	Ground	No		
	26				

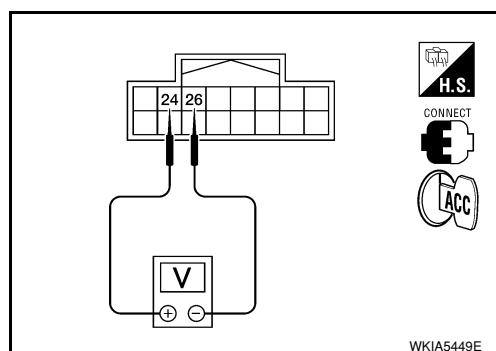
### OK or NG

- OK >> GO TO 7.  
 NG >> • Check connector housings for disconnected or loose terminals.  
 • Repair harness or connector.

## 7. SUBWOOFER SIGNAL CHECK

1. Connect audio unit connector and subwoofer connector.
2. Turn ignition switch to ACC.
3. Check the signal between audio unit harness connector terminals with CONSULT-III or oscilloscope.

Terminals				Condition	Reference signal
(+)	(-)	Con-	Con-		
Con-	Ter-	Con-	Ter-		
M44	26	M44	24	Receive audio signal	 SKIA0177E



# AUDIO

## < SERVICE INFORMATION >

### OK or NG

- OK      >> Replace subwoofer. Refer to [AV-36, "Removal and Installation"](#) .  
NG      >> Replace audio unit. Refer to [AV-36, "Removal and Installation"](#) .

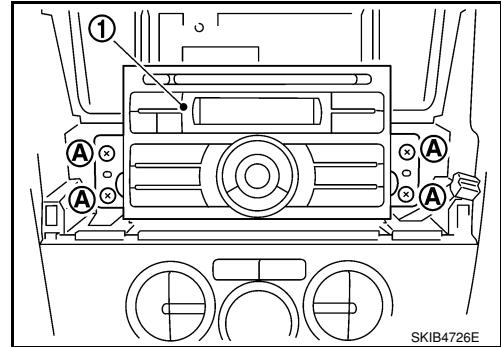
## Removal and Installation

INFOID:000000001704674

### AUDIO UNIT

#### Removal

1. Remove cluster lid C. Refer to [IP-10](#).
2. Remove the audio unit screws (A), disconnect the connectors and remove the audio unit (1).
3. Remove the audio unit bracket.



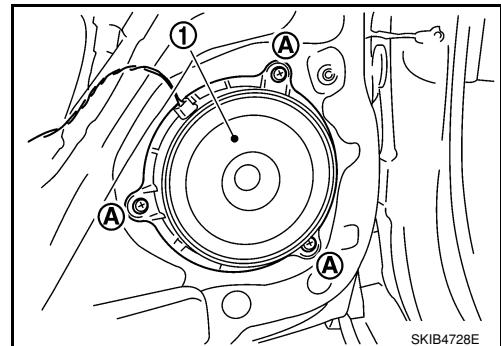
#### Installation

Installation is in the reverse order of removal.

### FRONT DOOR SPEAKER

#### Removal

1. Remove the front door finisher. Refer to [EI-32](#).
2. Remove the front door speaker screws (A), disconnect the connector and remove the front door speaker (1).



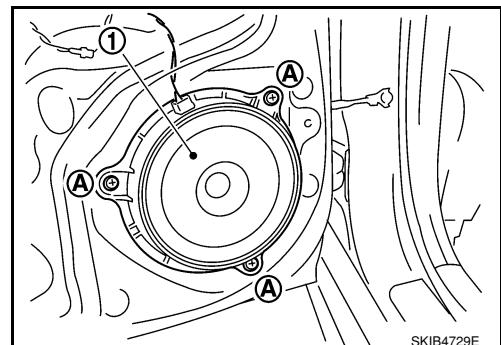
#### Installation

Installation is in the reverse order of removal.

### REAR DOOR SPEAKER

#### Removal

1. Remove the rear door finisher. Refer to [EI-32](#).
2. Remove the rear door finisher screws (A), disconnect the connector and remove the rear door speaker (1).



#### Installation

# AUDIO

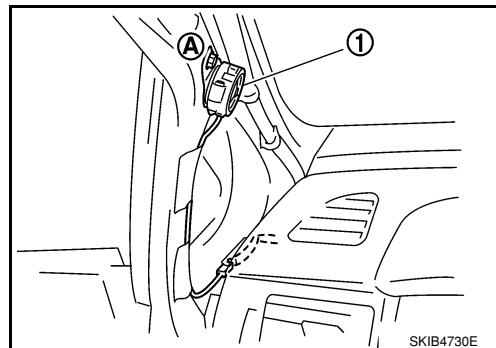
## < SERVICE INFORMATION >

Installation is in the reverse order of removal.

### TWEETER

#### Removal

1. Remove the front pillar garnish. Refer to [EI-37](#).
2. Remove the tweeter screw (A), disconnect the connector and remove the tweeter (1).

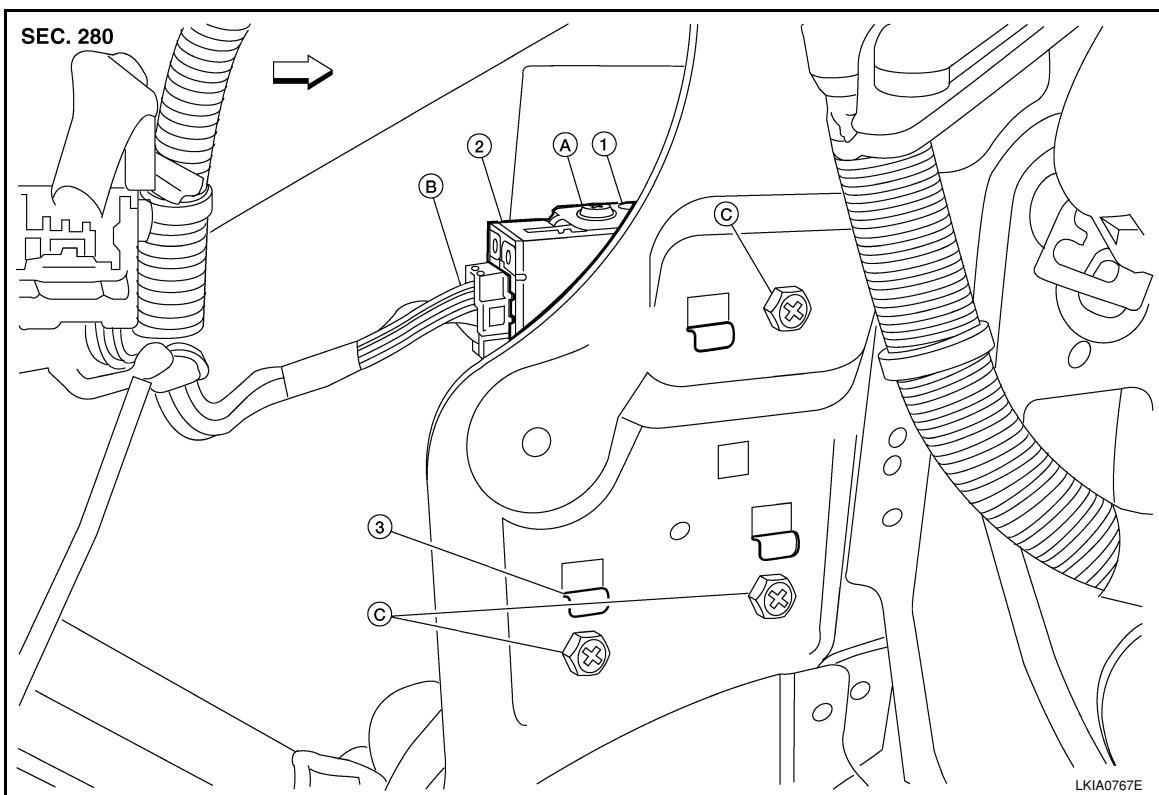


#### Installation

Installation is in the reverse order of removal.

### SATELLITE RADIO TUNER

Hatchback



1. Bracket (upper)

2. Satellite radio tuner

3. Bracket (lower)

A. Screws

B. Connector

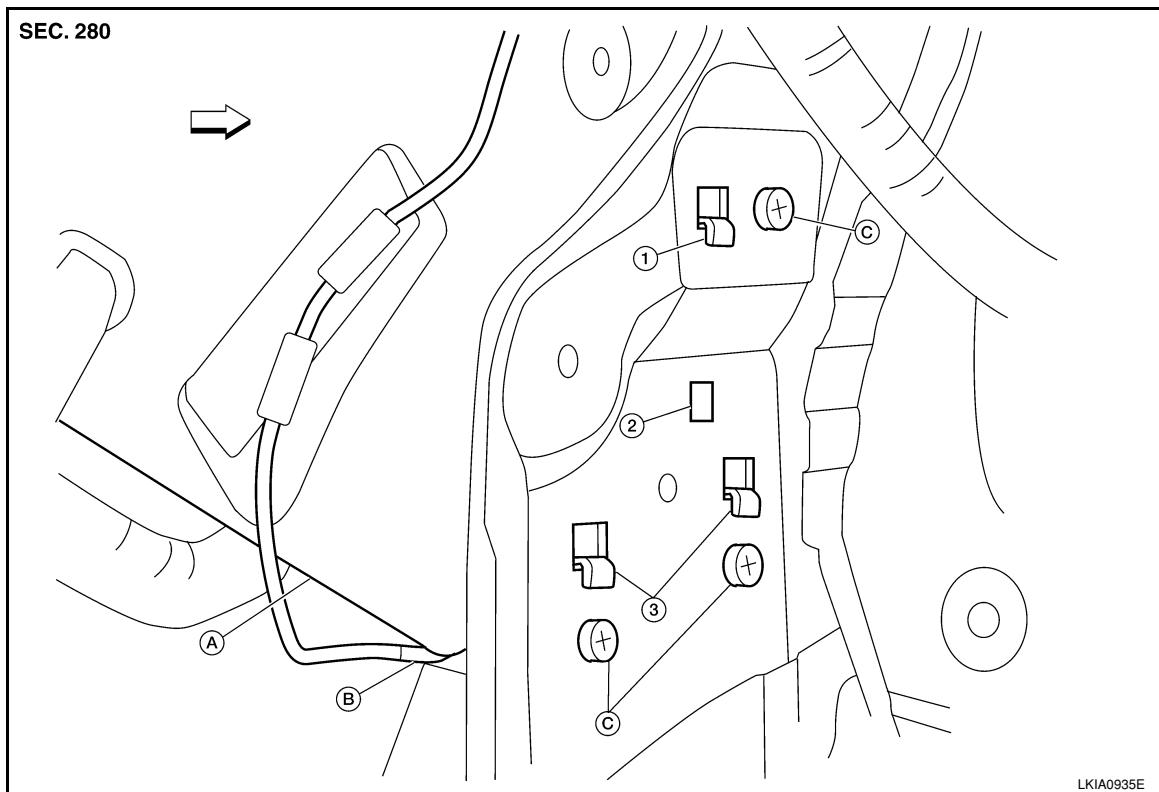
C. Satellite radio tuner bolts

⇒ Front

# AUDIO

< SERVICE INFORMATION >

Sedan

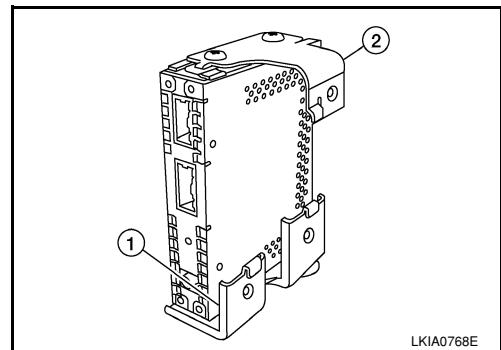


- 1. Bracket (upper)
- 2. Satellite radio tuner
- 3. Bracket (lower)
- A. Satellite radio tuner connector
- B. Satellite radio tuner feeder harness connector
- C. Satellite radio tuner bolts

⇒ Front

## Removal

1. For hatchback, remove the luggage side lower finisher (LH) (hatchback only). Refer to [EI-51](#).
2. For sedan, remove the trunk side finisher (LH). Refer to [EI-53, "Removal and Installation"](#).
3. For hatchback remove the subwoofer. Refer to "SUBWOOFER".
4. Remove the satellite radio tuner bolts.
5. Disconnect the connectors and remove the satellite radio tuner.
6. If necessary, remove the upper bracket (2) and the lower bracket (1).



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## Installation

Installation is in the reverse order of removal.

## SATELLITE RADIO ANTENNA

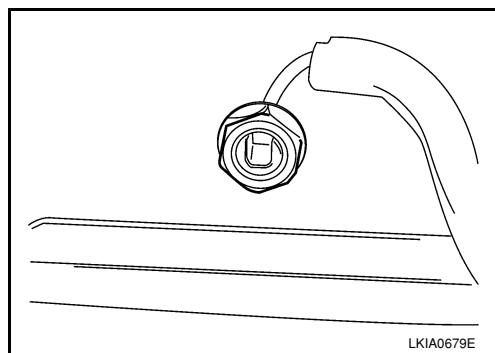
### Removal

1. Lower the headlining. Refer to [EI-45](#).

# AUDIO

## < SERVICE INFORMATION >

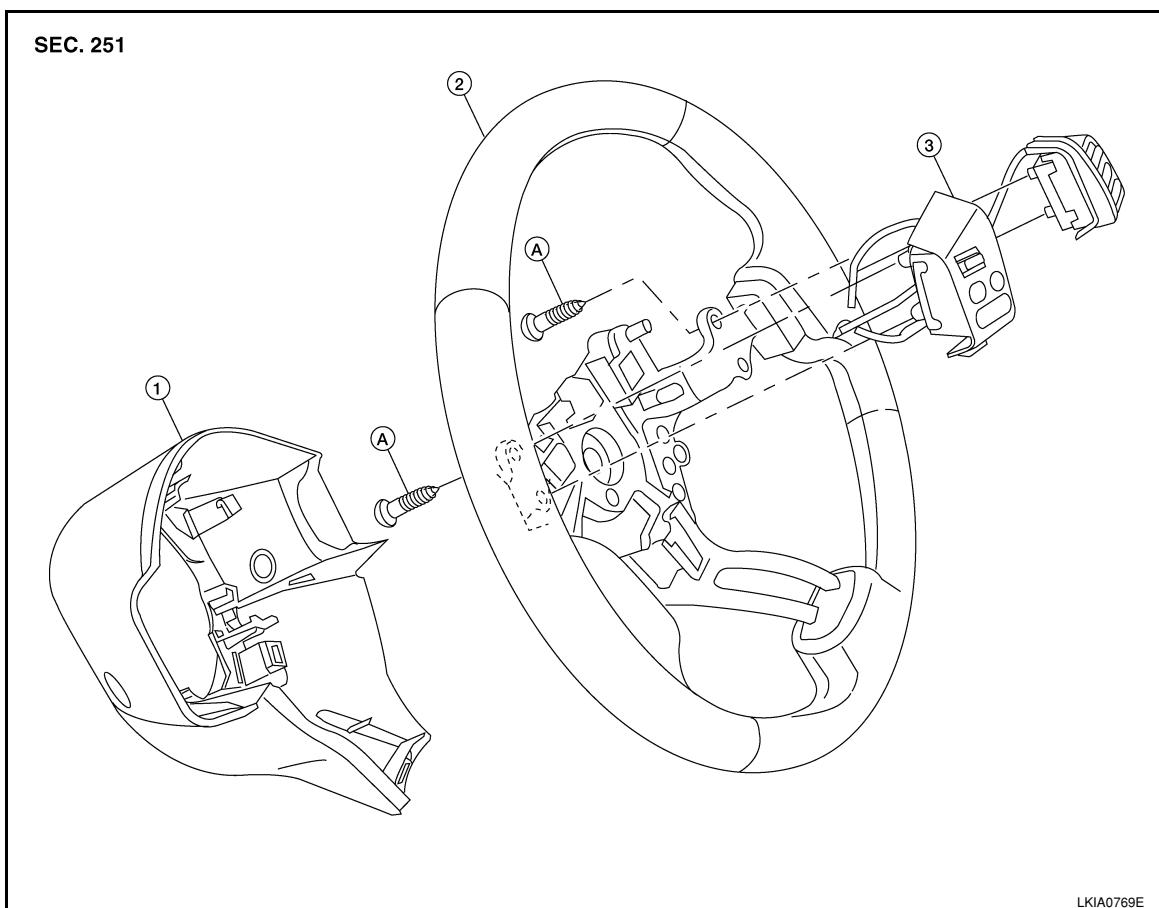
2. Disconnect the satellite radio antenna connectors.
3. Detach the satellite radio antenna feeder harness clips.
4. Remove the satellite radio antenna nut and remove the satellite radio antenna from the roof.



## Installation

Installation is in the reverse order of removal.

## STEERING WHEEL AUDIO CONTROL SWITCHES



1. Steering wheel finisher cover
  2. Steering wheel
  3. Steering wheel audio control switches
- A. Screws

## Removal

1. Remove the steering wheel. Refer to [PS-7, "Removal and Installation"](#).
2. Remove the steering wheel finisher cover.
3. Remove the screws and the steering wheel audio control switches.

## Installation

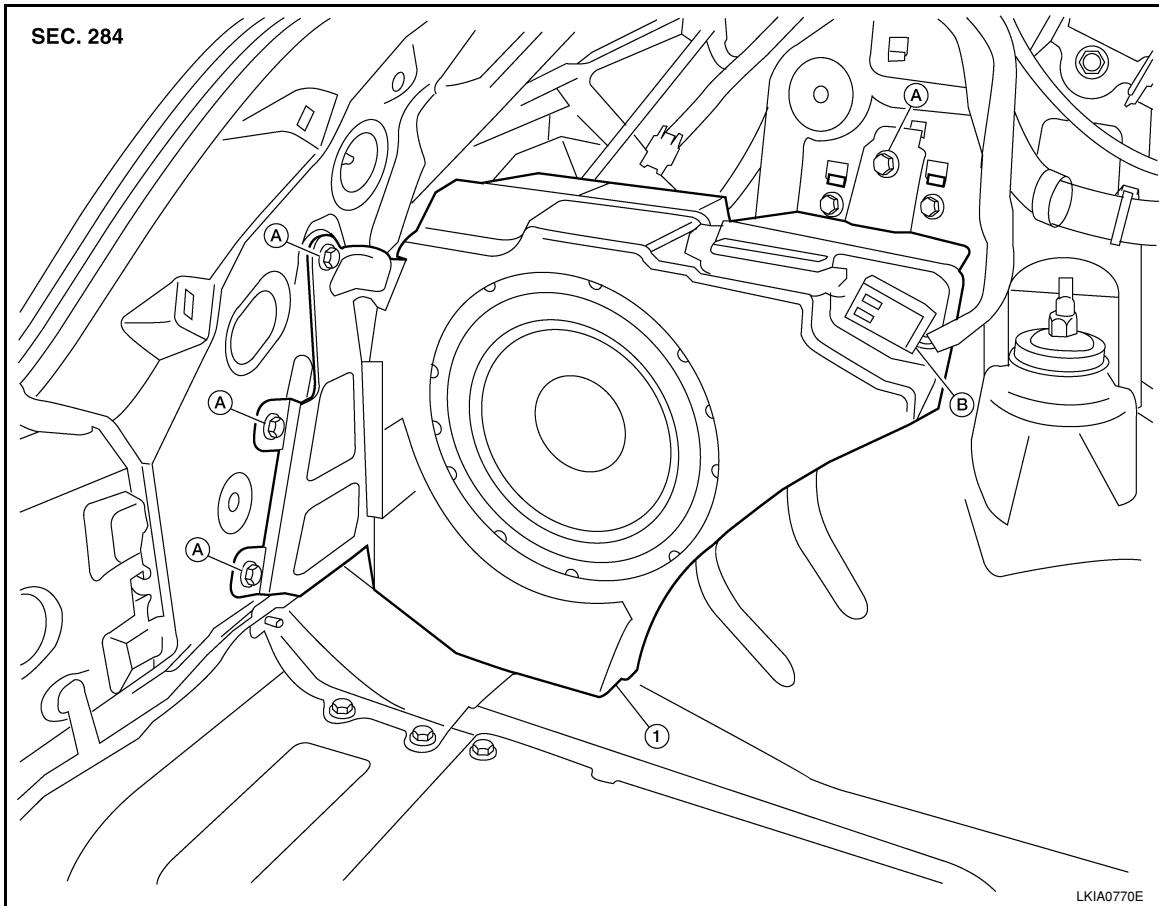
Installation is in the reverse order of removal.

## SUBWOOFER

A  
B  
C  
D  
E  
F  
G  
H  
I  
J  
AV  
L  
M  
N  
O  
P

# AUDIO

< SERVICE INFORMATION >



1. Subwoofer

A. Subwoofer bolts

B. Connector

## Removal

1. Remove the luggage side lower finisher (LH). Refer to [EI-51](#).
2. Remove the subwoofer bolts.
3. Disconnect the connector and remove the subwoofer.

## Installation

Installation is in the reverse order of removal.

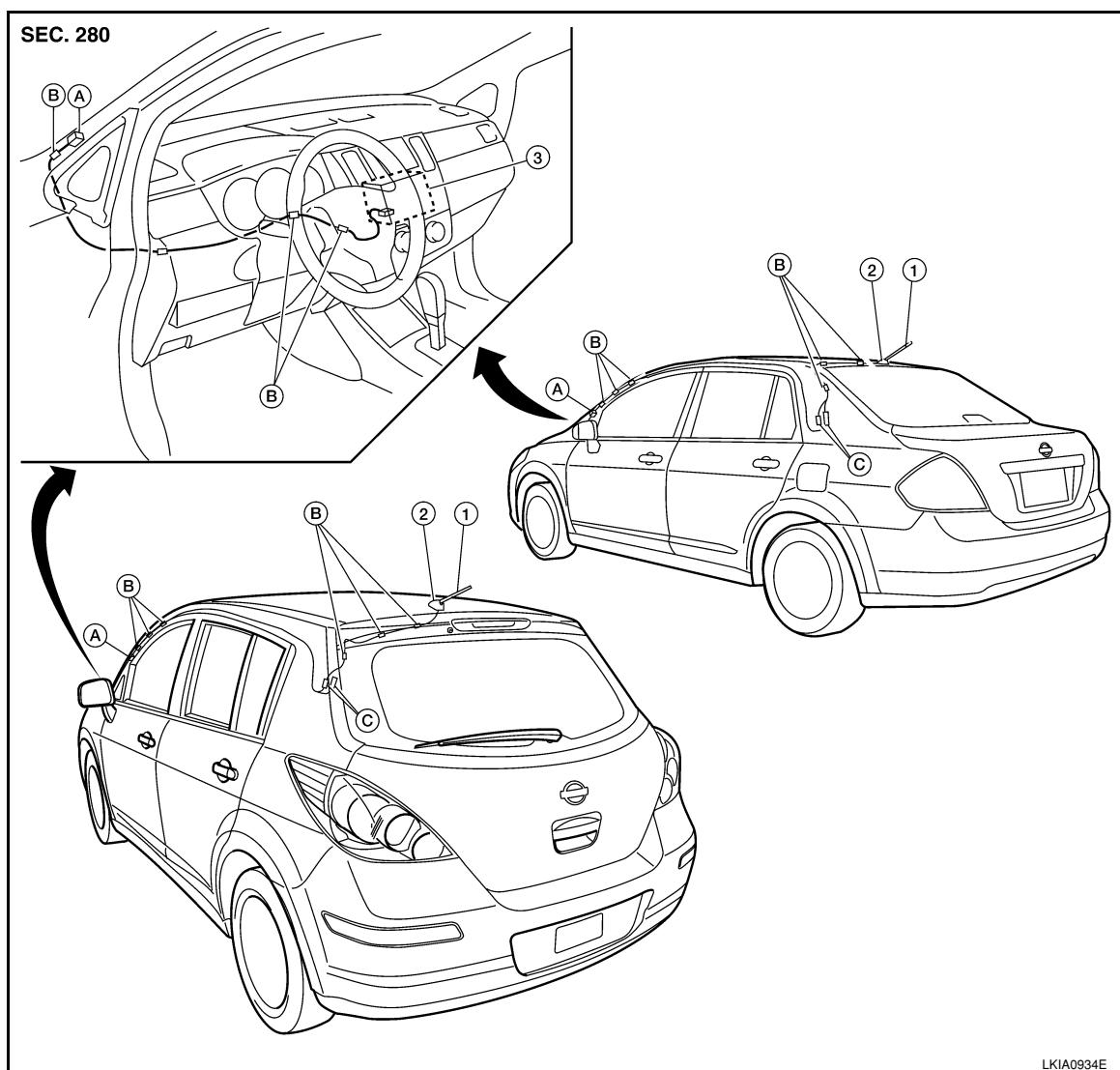
# AUDIO ANTENNA

< SERVICE INFORMATION >

## AUDIO ANTENNA

### Location of Antenna

INFOID:0000000001704675



LKIA0934E

- |                                    |                      |                                    |
|------------------------------------|----------------------|------------------------------------|
| 1. Roof antenna                    | 2. Roof antenna base | 3. Audio unit                      |
| A. Audio antenna harness connector | B. Harness clips     | C. Roof antenna harness connectors |

### Removal and Installation of Roof Antenna

INFOID:0000000001704676

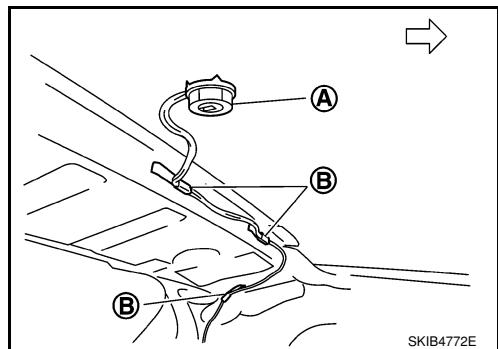
#### REMOVAL

1. For hatchback, remove the luggage side upper finisher (LH). Refer to [EI-51](#).
2. For sedan, remove the rear pillar finisher. Refer to [EI-49, "Removal and Installation - Sedan"](#).
3. Remove rear assist grip (LH). Refer to [EI-45](#).
4. Remove three clips of headlining (rear side). Pull down headlining (rear side) and obtain space for work between vehicle and headlining.
5. Disconnect the roof antenna harness connectors.

## AUDIO ANTENNA

### < SERVICE INFORMATION >

6. Remove nut (A) and clips (B).
7. Remove the roof antenna.



### INSTALLATION

Installation is in the reverse order of removal.

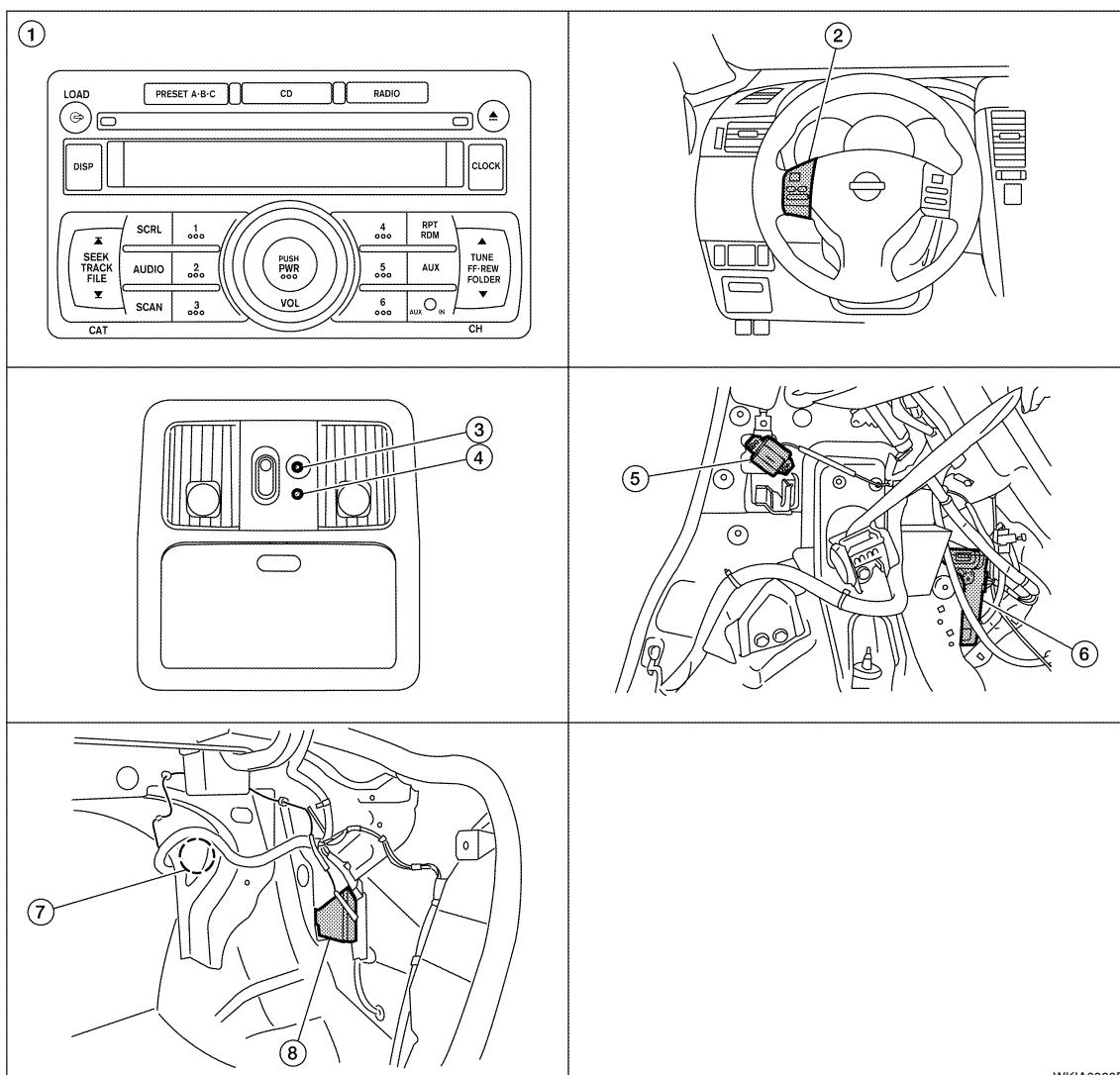
# TELEPHONE

< SERVICE INFORMATION >

## TELEPHONE

### Component Parts and Harness Connector Location

INFOID:0000000001704677



- WKIA6000E
1. Audio unit M43, M44, M45
  2. Steering wheel audio control switches
  3. Bluetooth microphone R15
  4. Bluetooth ON indicator R15
  5. Bluetooth antenna (hatchback)
  6. Bluetooth control unit B121, B122 (hatchback) [view with luggage side lower finisher (RH) removed]
  7. Bluetooth antenna (sedan)
  8. Bluetooth control unit B121, B122 (sedan) (view with trunk side finisher RH removed)

### System Description

INFOID:0000000001704678

#### BLUETOOTH® HANDS-FREE PHONE SYSTEM

Refer to the Owner's Manual for Bluetooth telephone system operating instructions.

##### NOTE:

Cellular telephones must have their wireless connection set up (paired) before using the Bluetooth telephone system.

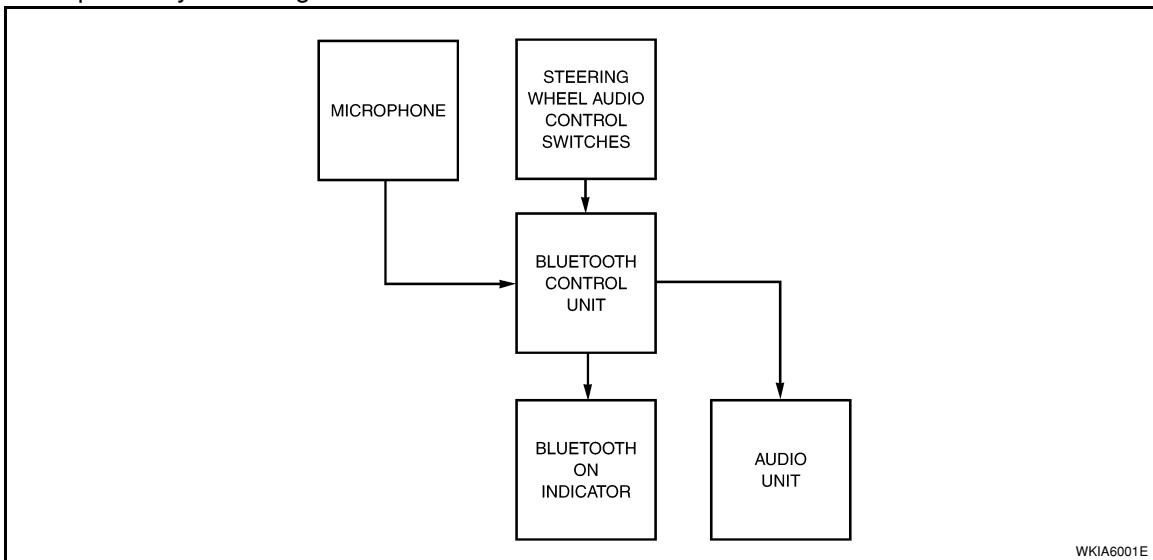
Bluetooth telephone system allows users who have a Bluetooth cellular telephone to make a wireless connection between their cellular telephone and the Bluetooth control unit. Hands-free cellular telephone calls can be sent and received. Personal memos can be created using the NISSAN Voice Recognition system. Some Blue-

# TELEPHONE

## < SERVICE INFORMATION >

tooth cellular telephones may not be recognized by the Bluetooth control unit. When a cellular telephone or the Bluetooth control unit is replaced, the telephone must be paired with the Bluetooth control unit. Different cellular telephones may have different pairing procedures. Refer to the cellular telephone operating manual.

### Bluetooth Telephone System Diagram



### Bluetooth Control Unit

When the ignition switch is turned to ACC or ON, the Bluetooth control unit will power up. During power up, the Bluetooth control unit is initialized and performs various self checks. Initialization may take up to 10 seconds. During this time the Bluetooth ON indicator will flash until initialization is complete. If a phone is present in the vehicle and paired with the Bluetooth control unit, NISSAN Voice Recognition will then become active and the Bluetooth ON indicator will remain on. Bluetooth telephone functions can be turned off using the NISSAN Voice Recognition system. For Bluetooth control unit location, refer to [AV-43, "Component Parts and Harness Connector Location"](#).

### Steering Wheel Audio Control Switches

When buttons on the steering wheel audio control switch are pushed, the resistance in steering wheel audio control switch circuit changes depending on which button is pushed. The Bluetooth control module uses this signal to perform various functions while navigating through the voice recognition system.

The following functions can be performed using the steering wheel audio control switch:

- Initiate Self Diagnosis of the Bluetooth telephone system
- Start a voice recognition session
- Answer and end telephone calls
- Adjust the volume of calls
- Record memos

### Volume Switch

Call volume can be adjusted using the audio unit volume switch.

### Bluetooth Microphone

The Bluetooth microphone is located in the roof console assembly. The Bluetooth microphone sends a signal to the Bluetooth control unit. The Bluetooth microphone can be actively tested during self-diagnosis. For Bluetooth microphone location, refer to [AV-43, "Component Parts and Harness Connector Location"](#).

### Bluetooth ON Indicator

The Bluetooth ON indicator is located in the overhead console. The indicator will flash during power up while the Bluetooth control unit is initializing. This process may take up to 10 seconds. If a phone is present in the vehicle and paired with the Bluetooth control unit, the indicator will remain on to indicate that the system is ready for voice commands. The indicator flashes during self-diagnosis. For Bluetooth ON indicator location, refer to [AV-43, "Component Parts and Harness Connector Location"](#).

### Audio Unit

The audio unit receives signals from the Bluetooth control unit and sends audio signals to the speakers.

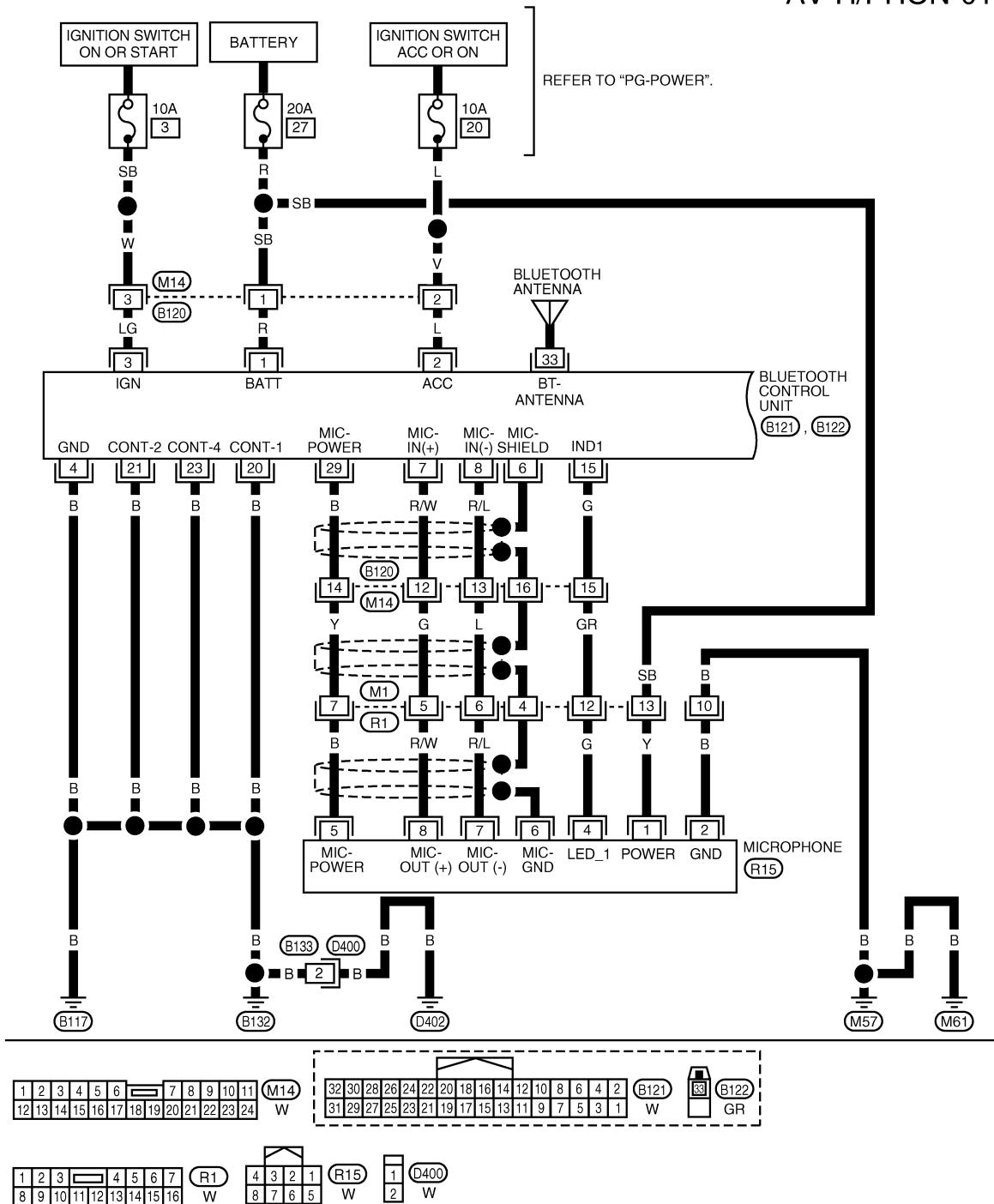
## **TELEPHONE**

## < SERVICE INFORMATION >

## Wiring Diagram - H/PHON -

INFOID:0000000001704679

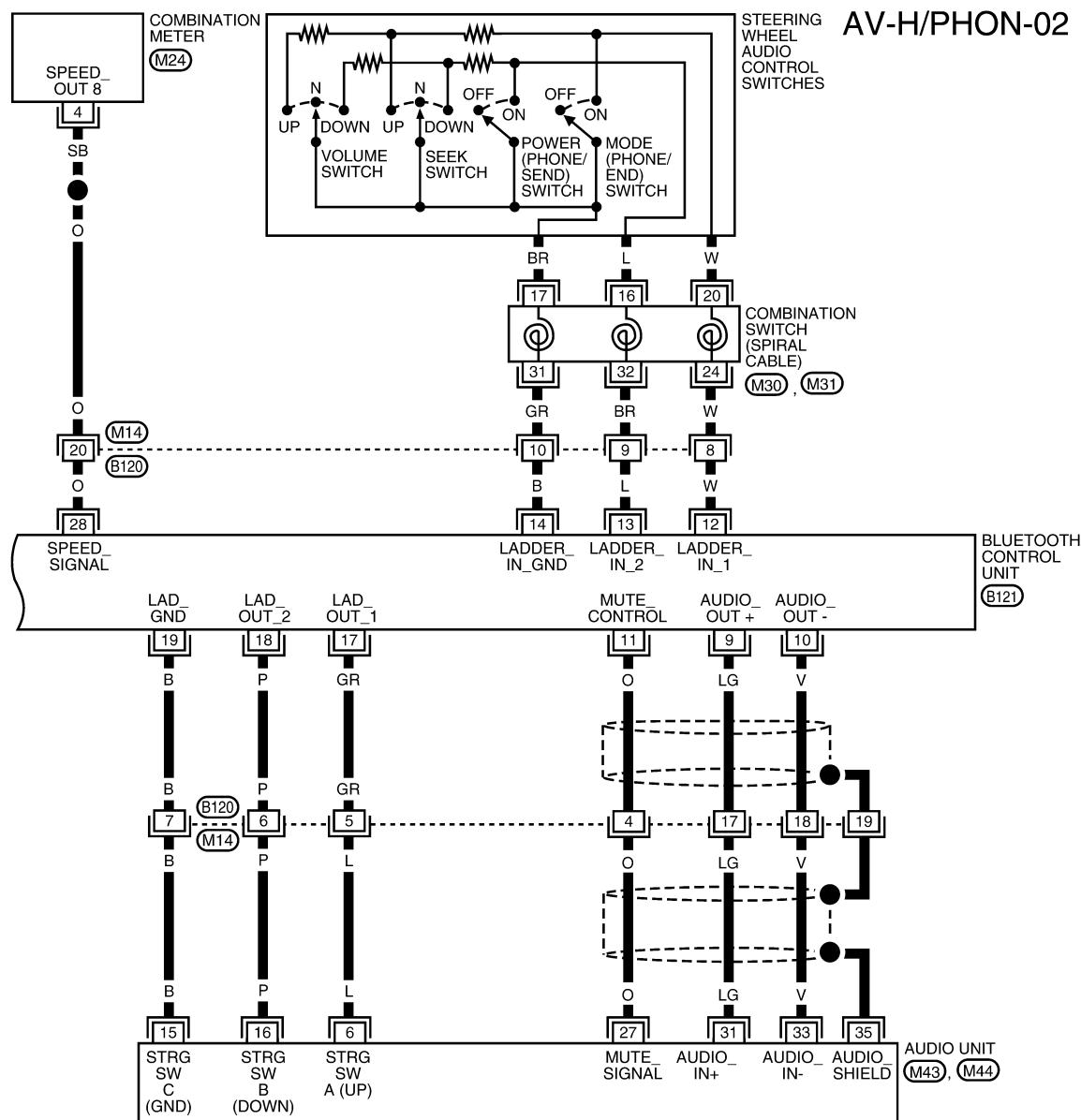
AV-H/PHON-01



WKWA4987E

# TELEPHONE

< SERVICE INFORMATION >

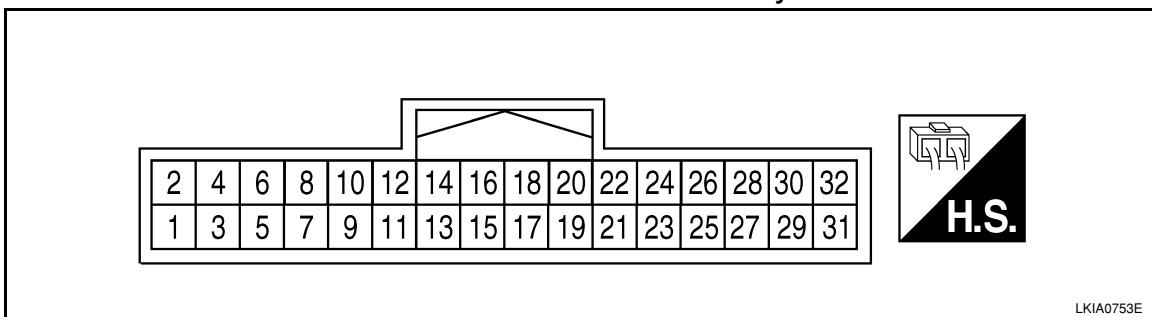


# TELEPHONE

< SERVICE INFORMATION >

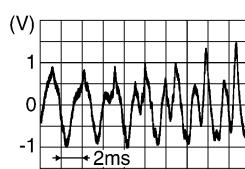
## Bluetooth Control Unit Harness Connector Terminal Layout

INFOID:000000001704680



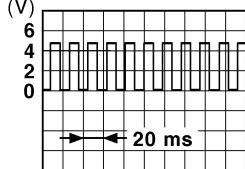
## Terminal and Reference Value for Bluetooth Control Unit

INFOID:000000001704681

Terminal (Wire color)		Item	Signal input/ output	Condition		Reference value (Approx.)	Example of symptom
+	-			Ignition switch	Operation		
1 (R)	Ground	Battery power	Input	—	—	Battery voltage	System does not work properly.
2 (L)	Ground	ACC power	Input	ACC/ ON	—	Battery voltage	System does not work properly.
3 (LG)	Ground	IGN power	Input	ON/ START	—	Battery voltage	System does not work properly.
4 (B)	—	Ground	—	—	—	—	—
6	—	Shield	—	—	—	—	—
7 (R/W)	8 (R/L)	Mic-in signal	Input	—	—	—	Bluetooth Microphone inoperative.
9 (LG)	10 (V)	Audio out	Output	ACC/ ON	Bluetooth control unit sends audio signal	 SKIB3609E	Audio can not be heard.
11(O)	—	Mute	Output	—	—	5V	Mute inoperative.
12 (W)	Ground	Remote control switch 1	Input	ACC/ ON	Press MODE switch	0V	Steering wheel audio control switches do not function.
					Press SEEK UP switch	0.75V	
					Press VOL UP switch	2V	
					Except for above	5V	
13 (L)	Ground	Remote control switch 2	Input	ACC/ ON	Press POWER switch	0V	Steering wheel audio control switches do not function.
					Press SEEK DOWN switch	0.75V	
					Press VOL DOWN switch	2V	
					Except for above	5V	
14 (B)	—	Remote control ground	Input	—	—	—	Steering wheel audio control switches do not function.

# TELEPHONE

## < SERVICE INFORMATION >

Terminal (Wire color)	Item	Signal input/ output	Condition		Reference value (Approx.)	Example of symptom	
			Ignition switch	Operation			
15 (G)	Ground	Bluetooth ON indicator LED	Output	–	Bluetooth control unit initialized and paired with phone	Battery voltage	Bluetooth ON indicator inoperative.
17 (GR)	Ground	Audio unit switch 1	Output	ACC/ ON	Press Phone/End switch	0V	Steering wheel audio controls do not function.
					Press SEEK UP switch	0.75V	
					Press VOL UP switch	2V	
					Except for above	5V	
18 (P)	Ground	Audio unit switch 2	Output	ACC/ ON	Press Phone/ Send switch	0V	Steering wheel audio controls do not function.
					Press SEEK DOWN switch	0.75V	
					Press VOL DOWN switch	2V	
					Except for above	5V	
19 (B)	Ground	Audio unit switch ground	Output	–	–	–	Steering wheel audio controls do not function.
20 (B)	–	Cont-1	–	–	–	–	–
21 (B)	–	Cont-2	–	–	–	–	–
23 (B)	–	Cont-4	–	–	–	–	–
28 (O)	Ground	Vehicle speed signal (8-pulse)	Input	ON	When vehicle speed is approx. 40 km/h (25 MPH)	 PKIC0643E	Speed sensitive volume is inoperative.
29 (B)	Ground	Bluetooth Microphone power	Output	–	–	5V	Bluetooth Microphone inoperative.
33	–	Bluetooth antenna signal	Input	–	–	–	–

## Bluetooth Control Unit Self-Diagnosis Function

INFOID:000000001704682

The Bluetooth control unit has two diagnostic checks. The first diagnostic check is performed automatically every ignition cycle during control unit initialization. The second diagnostic check is performed by the technician using the steering wheel audio control switches prior to trouble diagnosis.

### BLUETOOTH CONTROL UNIT INITIALIZATION CHECKS

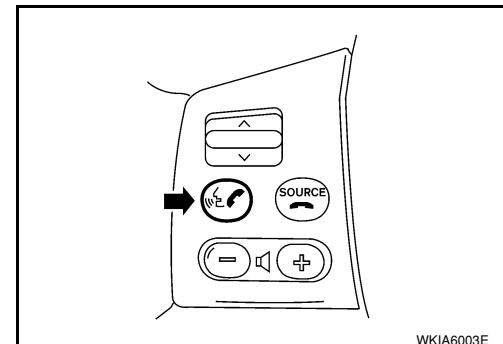
- Internal control unit failure
- Bluetooth antenna connection open or shorted
- Steering wheel audio control switches (SEND/END) stuck closed
- Vehicle speed pulse count
- Bluetooth Microphone connection test (with playback to operator)
- Bluetooth inquiry check

### SELF-DIAGNOSIS MODE

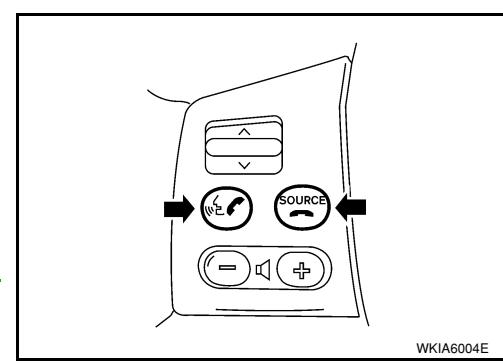
# TELEPHONE

## < SERVICE INFORMATION >

1. Turn ignition switch to ACC or ON.
2. Wait for the Bluetooth system to complete initialization and the Bluetooth ON indicator to stop flashing. This may take up to 10 seconds.
3. Press and hold the steering wheel audio control switch SEND button for at least 5 seconds. The Bluetooth system will begin to play a verbal prompt.



4. While the prompt is playing, momentarily press both the steering wheel audio control switches SEND and END buttons simultaneously. The Bluetooth system will sound a 5 second beep.
5. While the beep is sounding, momentarily press both the steering wheel audio control switches SEND and END buttons simultaneously again.
6. The Bluetooth system has now entered into the diagnostic mode. Results of the diagnostic checks will be verbalized to the technician and the Bluetooth ON indicator will flash. Refer to [AV-49, "Workflow"](#).
7. If there are no failure records to report, the speed pulse count will be reported next.
8. After the speed pulse count is reported, an interactive Bluetooth microphone test will be performed. Follow the voice prompt. If the Bluetooth microphone test fails refer to [AV-49, "Workflow"](#).
9. Self-diagnosis mode is complete when the voice prompt says "All diagnostic functions completed". A short beep is heard.



## Workflow

INFOID:0000000001704683

Flashing Pattern (Bluetooth ON indicator)	Failure Message	Action
1	"Internal failure"	Replace Bluetooth control unit. Refer to <a href="#">AV-54, "Removal and Installation"</a> .
2	"Bluetooth antenna open"	1. Inspect harness connection. 2. Replace Bluetooth antenna. Refer to <a href="#">AV-54, "Removal and Installation"</a> .
3	"Bluetooth antenna shorted"	
4	"Phone/End for the Hands Free Phone System is stuck"	Check steering wheel audio control switches. Refer to <a href="#">AV-27, "Steering Switch Check (With Bluetooth)"</a> .
5	"Phone/End for the Hands Free Phone System is stuck"	
-	"Bluetooth Microphone test" (failed interactive test)	1. Inspect harness between Bluetooth control unit and Bluetooth microphone. 2. Replace Bluetooth microphone. Refer to <a href="#">AV-54, "Removal and Installation"</a> .

## Power Supply and Ground Circuit Inspection for Bluetooth Control Unit

INFOID:0000000001704684

### 1. CHECK FUSES

Make sure the following fuses for the Bluetooth control unit are not blown.

# TELEPHONE

## < SERVICE INFORMATION >

Terminals		Ignition Switch	Fuse No.
Connector	Terminal		
B121	1	All positions	27
	2	ACC/ON	20
	3	ON/START	3

### OK or NG

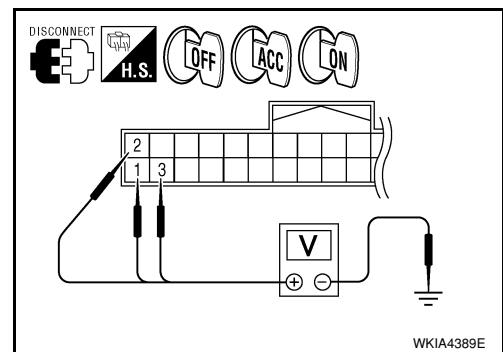
OK >> GO TO 2.

NG >> If fuse is blown, be sure to eliminate cause of malfunction before installing new fuse. Refer to PG-3.

## 2.CHECK POWER SUPPLY CIRCUIT

1. Disconnect Bluetooth control unit connector B121.
2. Check voltage between connector terminals and ground as follows.

Terminals		Ignition switch position		
(+)	(-)	OFF	ACC	ON
Connector	Terminal			
B121	1	Battery voltage	Battery voltage	Battery voltage
	2	0V	Battery voltage	Battery voltage
	3	0V	0V	Battery voltage



### OK or NG

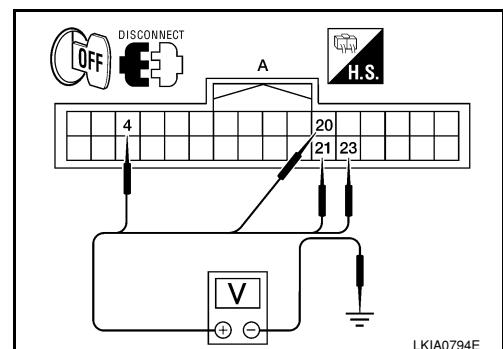
OK >> GO TO 3.

NG >> Check harness for open between Bluetooth control unit and fuse.

## 3.CHECK GROUND CIRCUITS

1. Turn ignition switch OFF.
2. Check continuity between the following Bluetooth control unit terminals and ground.

Terminals		—	Continuity
Connector	Terminal		
B121	4	Ground	Yes
	20		
	21		
	23		



### OK or NG

OK >> Inspection End.

NG >> Repair or replace harness.

## Basic Inspection of Hands-Free Phone

INFOID:000000001704685

### 1.CHECK INDICATOR OPERATION

1. Turn ignition switch ACC.
2. Check that the indicator is blinking.

### OK or NG

OK >> GO TO 2

NG >> GO TO 3

### 2.CHECK STEERING WHEEL AUDIO CONTROL SWITCH OPERATION

# TELEPHONE

## < SERVICE INFORMATION >

1. Press the SEND switch.
2. Check the indicator is blinking.

### OK or NG

OK >> INSPECTION END  
NG >> Check steering wheel audio control switch circuit.

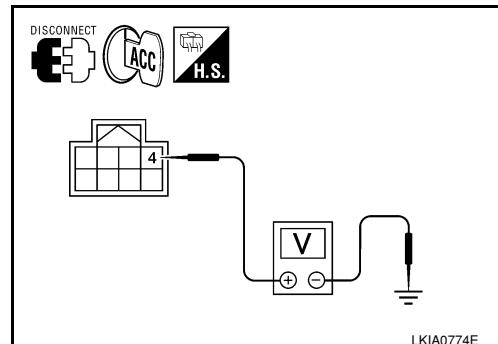
## 3.CHECK BLUETOOTH INDICATOR OUTPUT VOLTAGE

1. Disconnect Bluetooth microphone connector.
2. Check voltage between Bluetooth microphone connector R15 terminal 4 and ground.

**4 - Ground : Approx. 12 V**

### OK or NO

OK >> Replace Bluetooth indicator. Refer to [AV-54. "Removal and Installation"](#).  
NG >> GO TO 4.



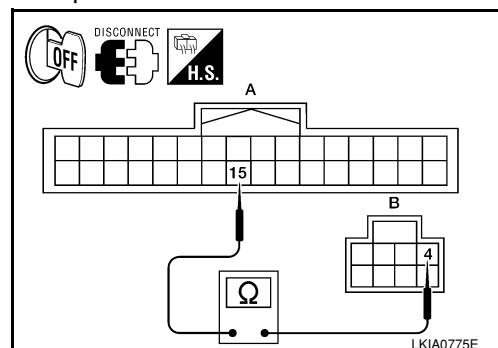
## 4.CHECK BLUETOOTH INDICATOR CIRCUIT

1. Turn ignition switch OFF.
2. Disconnect Bluetooth control unit connector B121 and Bluetooth microphone connector R15.
3. Check continuity between Bluetooth control unit connector B121 (A) terminal 15 and Bluetooth microphone connector R15 (B) terminal 4.

**15 - 4 : Continuity should exist**

### OK or NO

OK >> Replace Bluetooth control unit. Refer to [AV-54. "Removal and Installation"](#).  
NG >> Repair or replace harness.



## Steering Wheel Audio Control Switch Does Not Operate

INFOID:000000001704686

## 1.CHECK STEERING WHEEL AUDIO CONTROL SWITCH RESISTANCE

1. Turn ignition switch OFF.
2. Disconnect steering wheel audio control switch connector.
3. Check steering wheel audio control switch. Refer to [AV-27. "Steering Switch Check \(With Bluetooth\)"](#).

### OK or NG

OK >> GO TO 2.  
NG >> Replace steering wheel audio control switch. [AV-36. "Removal and Installation"](#).

## 2.CHECK AUDIO UNIT

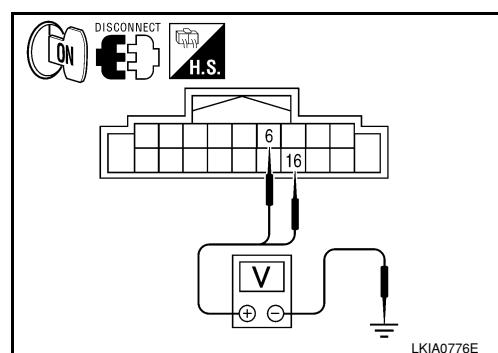
1. Turn ignition switch ON.
2. Check voltage between audio unit harness connector M43 terminals 6, 16 and ground.

**6 - Ground : Approx. 5 V**

**16 - Ground : Approx. 5 V**

### OK or NG

OK >> Replace audio unit. Refer to [AV-36. "Removal and Installation"](#).  
NG >> GO TO 5.



# TELEPHONE

< SERVICE INFORMATION >

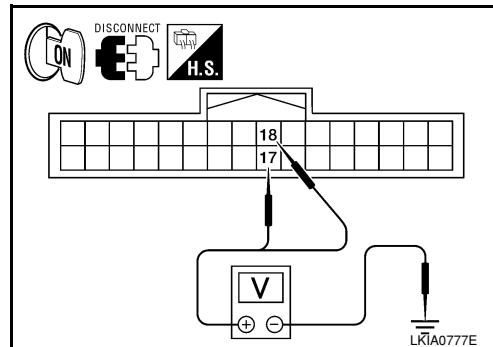
## 3. CHECK BLUETOOTH CONTROL UNIT

1. Turn ignition switch ON.
2. Check voltage between Bluetooth control unit harness connector B121 terminals 17, 18 and ground.

**17 - Ground** : Approx. 5 V  
**18 - Ground** : Approx. 5 V

### OK or NG

- OK >> Repair or replace harness.  
 NG >> Replace Bluetooth control unit. [AV-54, "Removal and Installation".](#)



## Voice Activated Control Function Does Not Operate

INFOID:000000001704687

### NOTE:

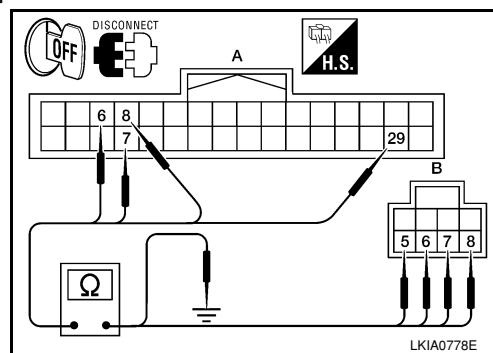
Even under the normal condition, Bluetooth voice guidance may not occur when pressing steering wheel audio control switch.

**BLUETOOTH VOICE GUIDANCE IS HEARD WHEN PRESSING STEERING WHEEL AUDIO CONTROL SWITCH**

## 1. CHECK HARNESS BETWEEN BLUETOOTH CONTROL UNIT AND BLUETOOTH MICROPHONE

1. Turn ignition switch OFF.
2. Disconnect Bluetooth control unit connector and Bluetooth microphone connector.
3. Check continuity between Bluetooth control unit connector B121 (A) and Bluetooth microphone connector R15 (B).

Terminals				Continuity
Connector	Terminal	Connector	Terminal	
A: B121	6	B: R15	6	Yes
	7		8	
	8		7	
	29		5	



4. Check continuity between Bluetooth control unit harness connector B121 and ground.

Terminals			Continuity
Connector	Terminal	—	
A: B121	7	Ground	No
	8		
	29		

### OK or NG

- OK >> GO TO 2.  
 NG >> Repair harness or connector.

## 2. CHECK BLUETOOTH MICROPHONE POWER SUPPLY

1. Connect Bluetooth control unit connector and Bluetooth microphone connector.
2. Turn ignition switch ON.

# TELEPHONE

## < SERVICE INFORMATION >

3. Check voltage between Bluetooth microphone connector R15 terminal 5 and ground.

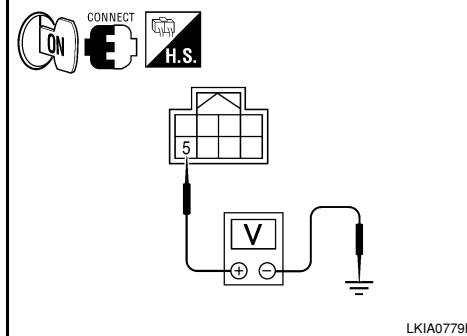
**5 - Ground**

**: Approx. 5 V**

YES or NO

YES >> GO TO 3.

NO >> Replace Bluetooth control unit. Refer to [AV-54, "Removal and Installation".](#)

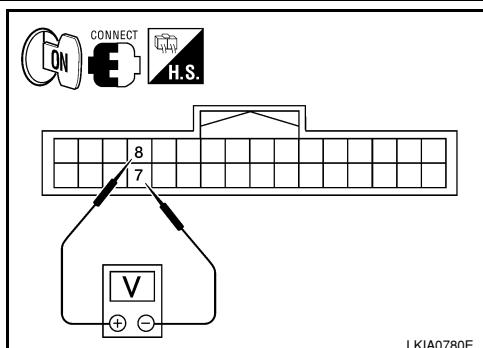
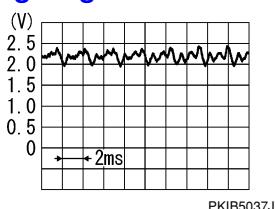


## 3.CHECK MIC. SIGNAL

1. Check signal between Bluetooth control unit harness connector B121 terminals 7 and 8.

**When giving a voice**

**7 – 8:**



OK or NG

OK >> Replace Bluetooth control unit. Refer to [AV-54, "Removal and Installation".](#)

NG >> Replace Bluetooth microphone. Refer to [AV-54, "Removal and Installation".](#)

BLUETOOTH VOICE GUIDANCE IS NOT HEARD WHEN PRESSING STEERING WHEEL AUDIO CONTROL SWITCH

## 1.CHECK STEERING WHEEL AUDIO CONTROL SWITCH CIRCUIT

Refer to [AV-27, "Steering Switch Check \(With Bluetooth\)".](#)

OK or NG

OK >> GO TO 2.

NG >> Replace applicable parts.

## 2.CHECK BLUETOOTH VOICE SIGNAL CIRCUIT

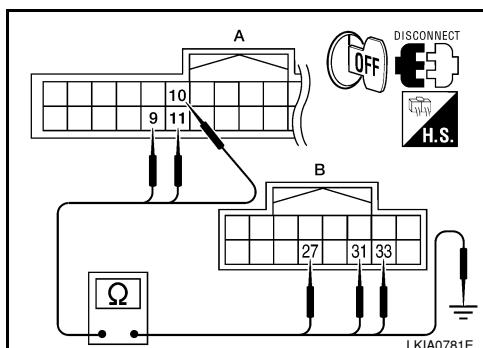
1. Turn ignition switch OFF.

2. Disconnect Bluetooth control unit connector and audio unit connector.

3. Check continuity between Bluetooth control unit harness connector B121 (A) and audio unit harness connector M44 (B).

Terminals				Continuity
Connector	Terminal	Connector	Terminal	
A: B121	9	B: M44	31	Yes
	10		33	
	11		27	

4. Check continuity between Bluetooth control unit harness connector B121 (A) and ground.



# TELEPHONE

## < SERVICE INFORMATION >

Terminals			Continuity
Connector	Terminal	—	
A: B121	9	Ground	No
	10		
	11		

### OK or NG

OK      >> GO TO 3.

NG      >> Repair harness or connector.

## 3.CHECK MUTE SIGNAL

1. Connect Bluetooth control unit connector and audio unit connector.
2. Turn ignition switch ON.
3. Check voltage between Bluetooth control unit connector B121 terminal 11 and ground.

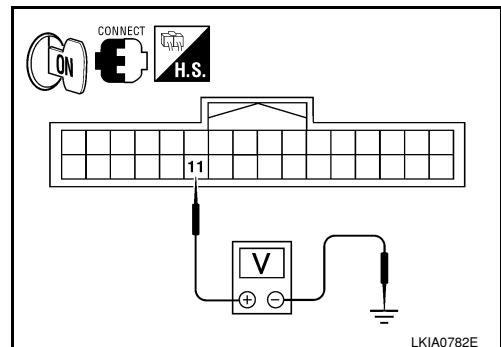
**11 - Ground**

**: Approx. 5 V**

### OK or NG

OK      >> GO TO 4.

NG      >> Replace audio unit. Refer to [AV-36, "Removal and Installation".](#)

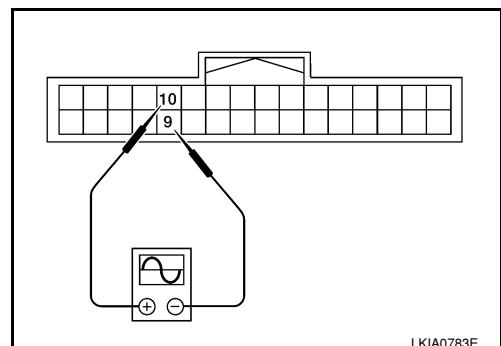
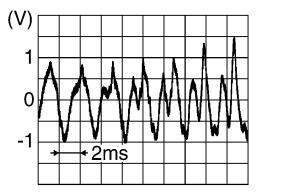


## 4.CHECK BLUETOOTH VOICE SIGNAL

1. Check signal between Bluetooth control unit harness connector B121 terminals 9 and 10.

**When giving a voice**

**9 – 10:**



### OK or NG

OK      >> Replace audio unit. Refer to [AV-36, "Removal and Installation".](#)

NG      >> Replace Bluetooth control unit. Refer to [AV-54, "Removal and Installation".](#)

## Removal and Installation

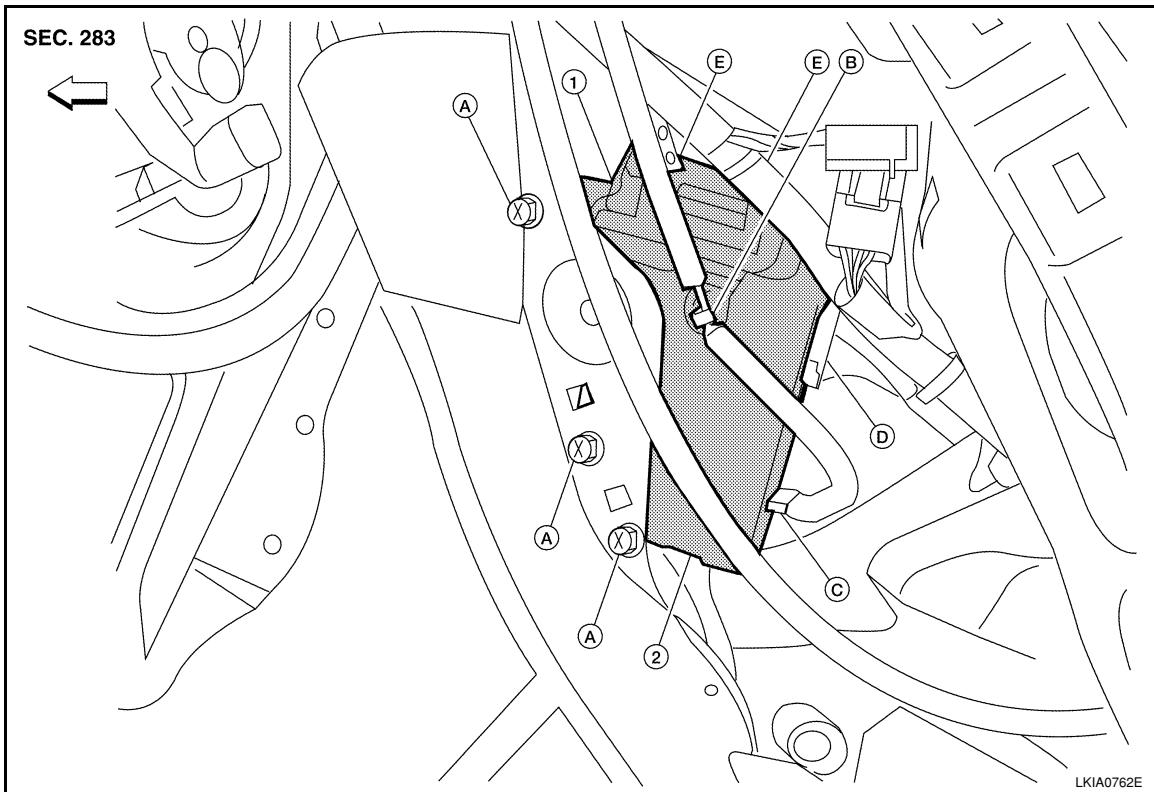
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## BLUETOOTH CONTROL UNIT

# TELEPHONE

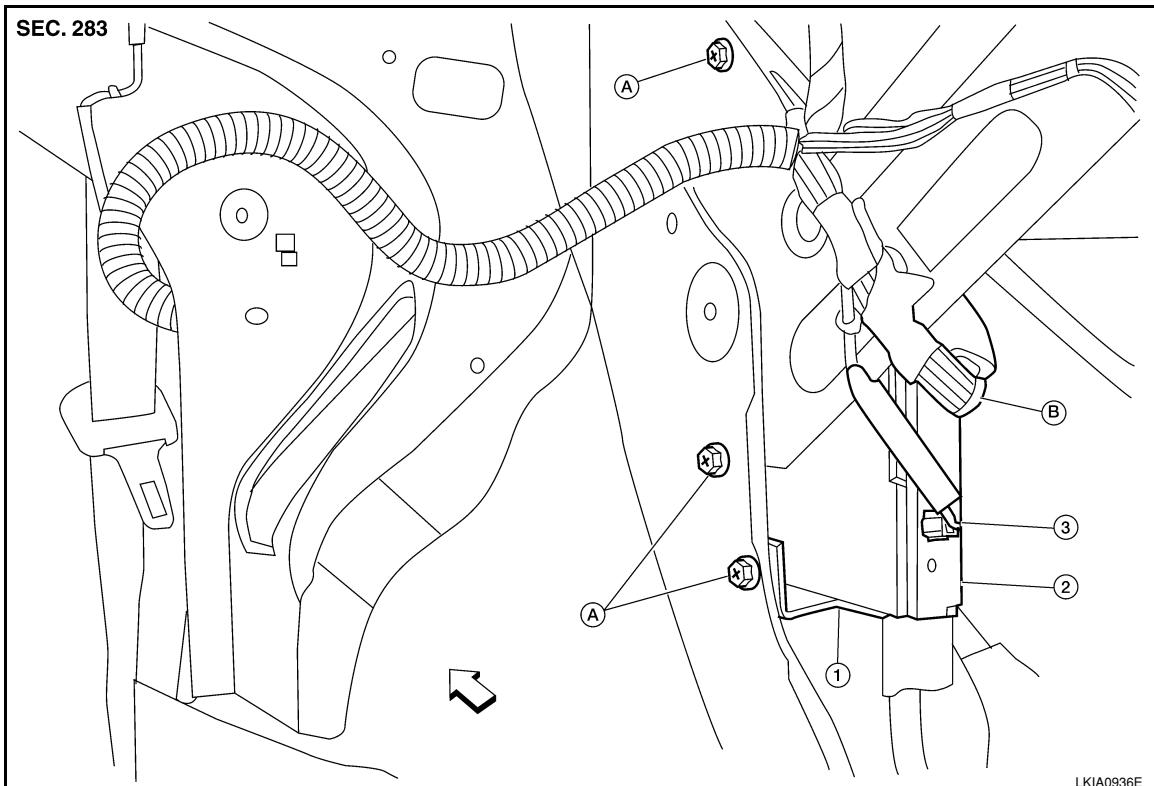
< SERVICE INFORMATION >

Hatchback



1. Bluetooth control unit bracket  
2. Bluetooth control unit  
A. Blue tooth control unit bolts  
B. BLuetooth antenna feeder harness clip (hatchback only)  
C. Bluetooth antenna feeder harness connector  
D. Bluetooth control unit connector  
E. Bluetooth control unit bracket screws  
=< Front

Sedan



A  
B  
C  
D  
E  
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G  
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P

# TELEPHONE

## < SERVICE INFORMATION >

- |                                   |                                     |                                       |
|-----------------------------------|-------------------------------------|---------------------------------------|
| 1. Bluetooth control unit bracket | 2. Bluetooth control unit           | 3. Bluetooth antenna feeder connector |
| A. Bluetooth control unit bolts   | B. Bluetooth control unit connector | Front                                 |

### Removal

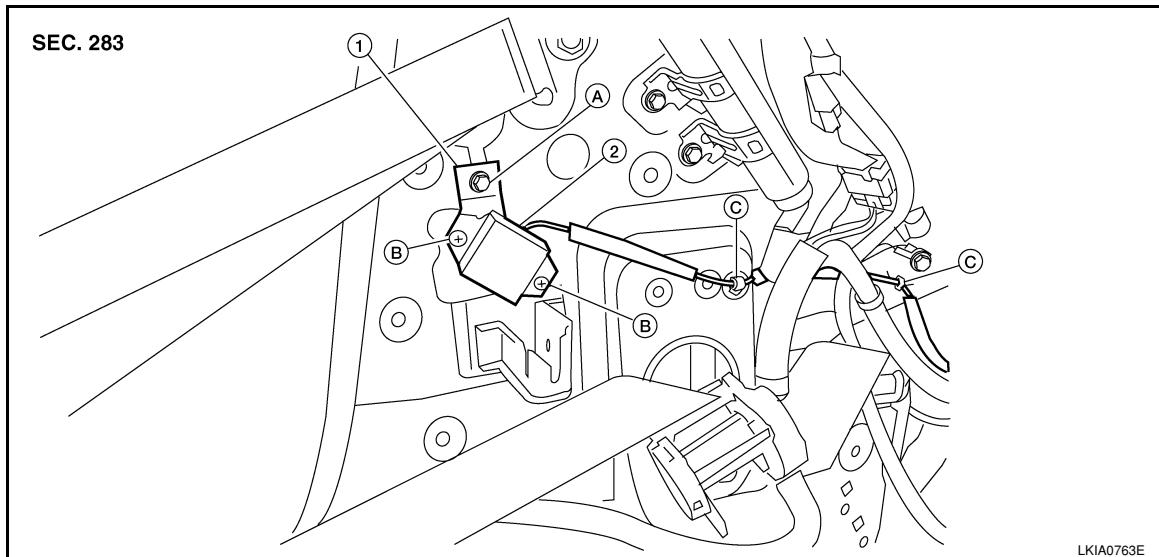
1. For hatchback, remove luggage side lower finish (RH). Refer to [EI-51, "Removal and Installation"](#).
  - Disconnect Bluetooth antenna harness clip.
2. For sedan, remove the trunk room side finisher (RH). Refer to [EI-53, "Removal and Installation"](#).
  - Disconnect the Bluetooth antenna harness connector.
3. Disconnect the Bluetooth control unit harness connector.
4. Remove the Bluetooth control unit upper and lower bracket bolts.
5. Unhook the Bluetooth control unit upper and lower brackets and remove Bluetooth control unit.
6. Remove Bluetooth control unit bracket screws and remove the upper and lower brackets from unit.

### Installation

Installation is in the reverse order of removal.

## BLUETOOTH ANTENNA

Hatchback

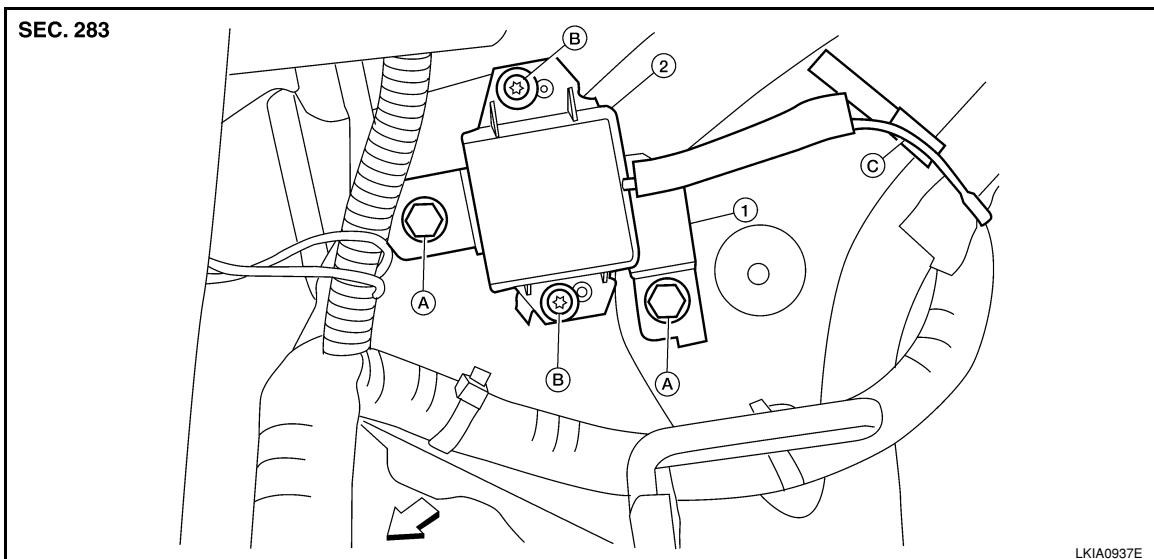


- |                              |                                           |                                    |
|------------------------------|-------------------------------------------|------------------------------------|
| 1. Bluetooth antenna bracket | 2. Bluetooth antenna                      | A. Bluetooth antenna bracket bolts |
| B. Bluetooth antenna screws  | C. Bluetooth antenna feeder harness clips |                                    |

# TELEPHONE

< SERVICE INFORMATION >

Sedan



- 1. Bluetooth antenna bracket
- 2. Bluetooth antenna
- A. Bluetooth antenna bracket bolts
- B. Bluetooth antenna screws
- C. Bluetooth antenna feeder harness clip
- ⇒ Front

## Removal

1. For hatchback, remove luggage side lower finisher (RH). Refer to [EI-51, "Removal and Installation"](#).
2. For sedan, fold the rear seat back down, remove the seat back finisher (RH). Refer to [EI-53, "Removal and Installation"](#).
3. Disconnect the Bluetooth antenna feeder harness clips.
4. Disconnect the Bluetooth antenna feeder harness connector.
5. Remove the Bluetooth antenna bracket bolt(s) and remove antenna.
6. Remove the Bluetooth antenna screws and remove bracket.

## Installation

Installation is in the reverse order of removal.

## BLUETOOTH MICROPHONE

### Removal

1. Remove over-head console assembly, roof finisher. Refer to [EI-45](#).
2. Remove the Bluetooth microphone.

### Installation

Installation is in the reverse order of removal.